

IE SSL VPN User Guide

Version 1.0

1. Installation of SSLVPN agent on Windows platform

Use web browser to access <https://sslvpn.ie.cuhk.edu.hk/>



The image shows a login interface for Paloalto Networks. At the top left is the Paloalto Networks logo. Below it, the text 'GlobalProtect Portal' is displayed. There are two input fields: 'Username' containing 'abc017' and 'Password' containing a masked password of seven dots. A 'LOG IN' button is positioned below the password field.

Username: [IE User ID]

Password: [IE Email Password]

Note: To verify the validity of your IE User ID/Password, please login [IE Webmail](#)

After login to SSLVPN webpage, you can download the SSLVPN agent according to your computer platform:



GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

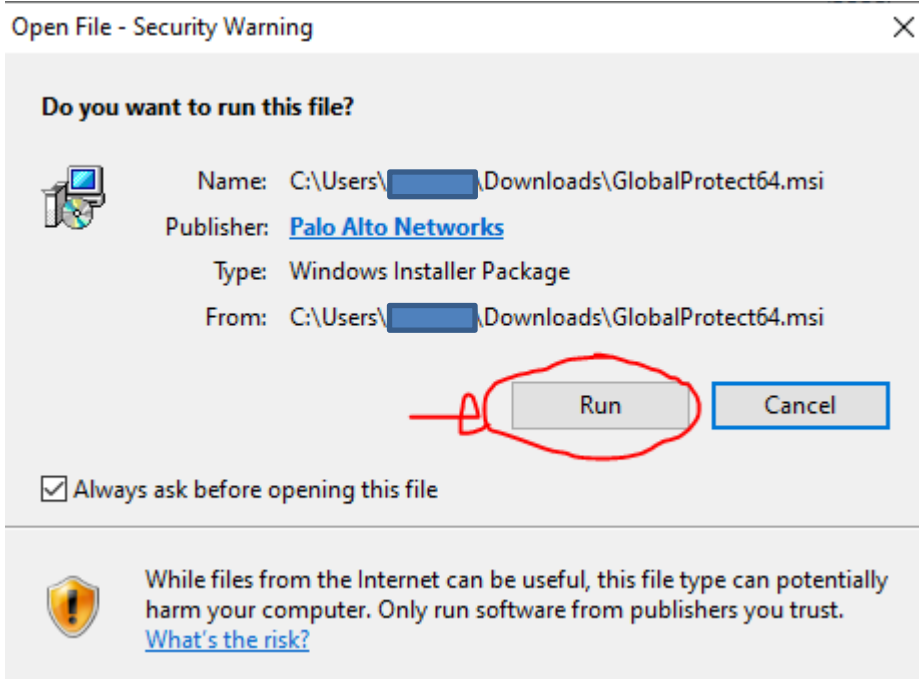
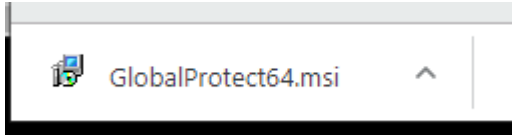
[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

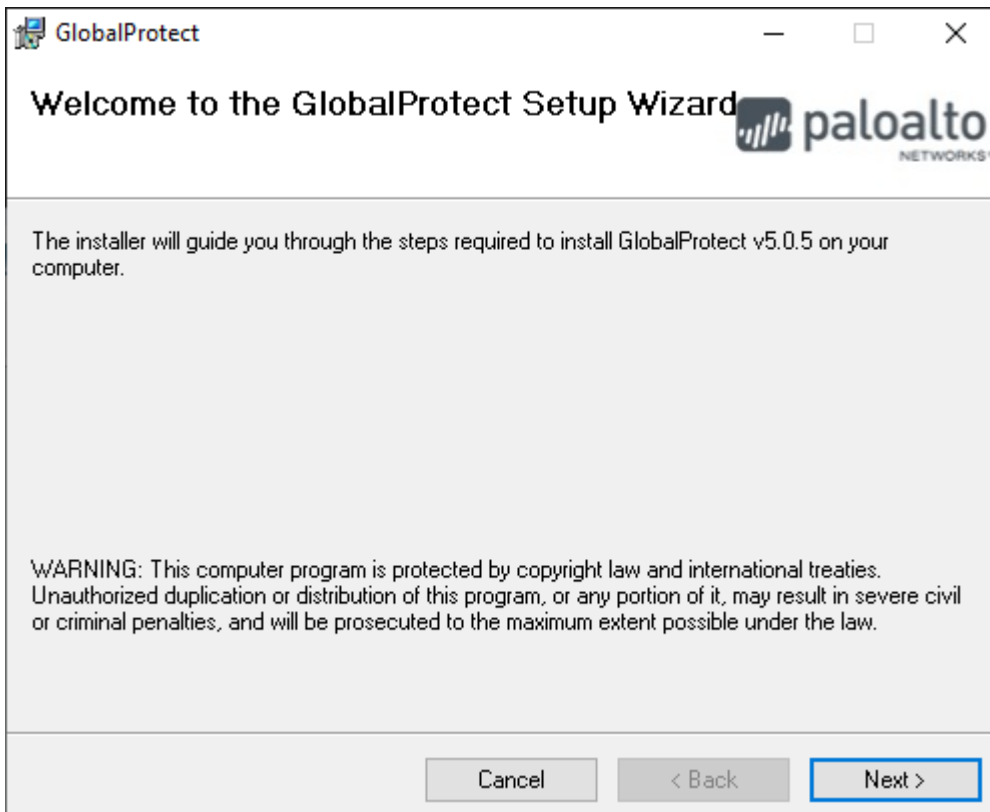
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

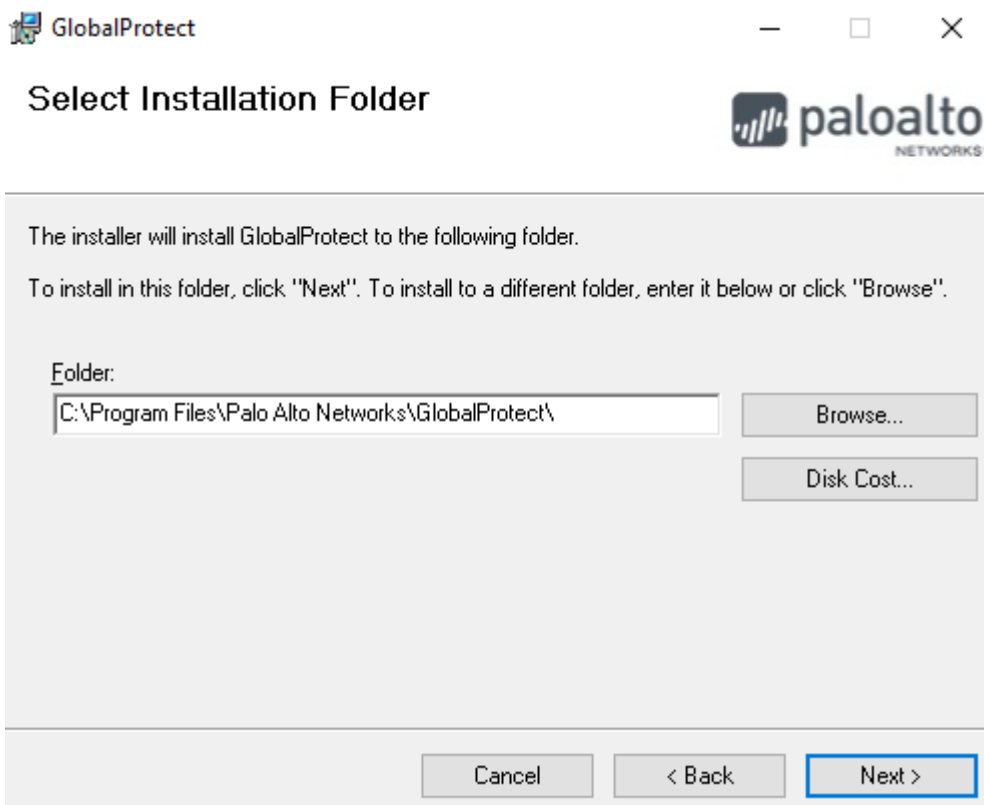
Execute and install the downloaded file.



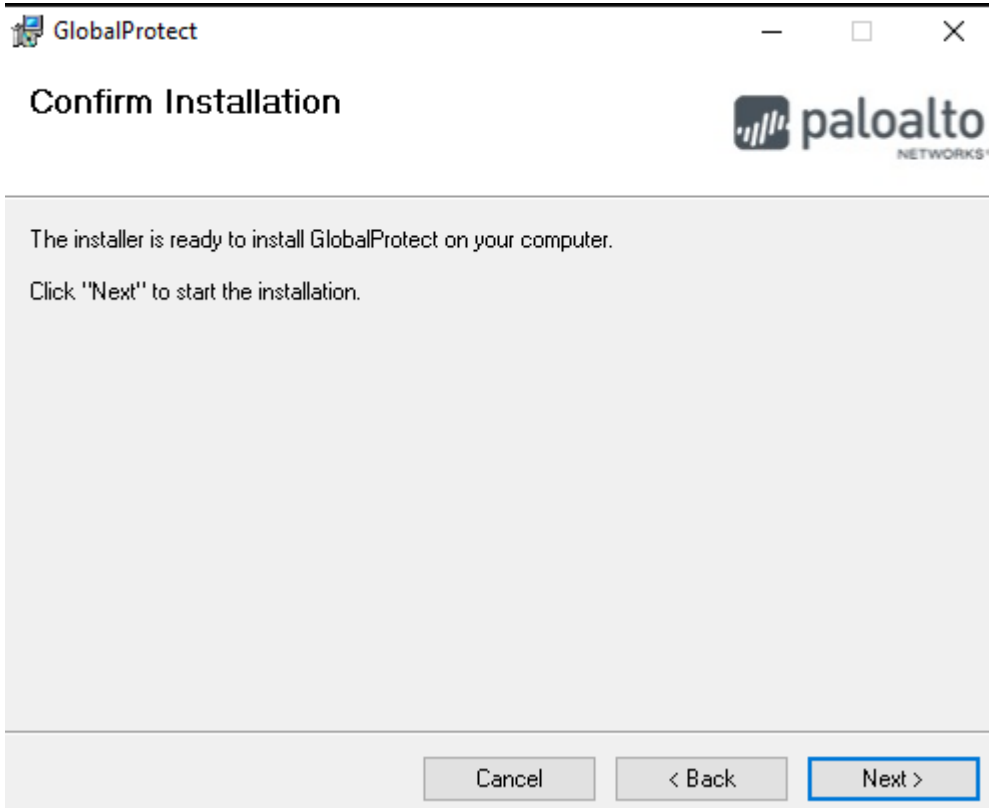
Click **[Run]**



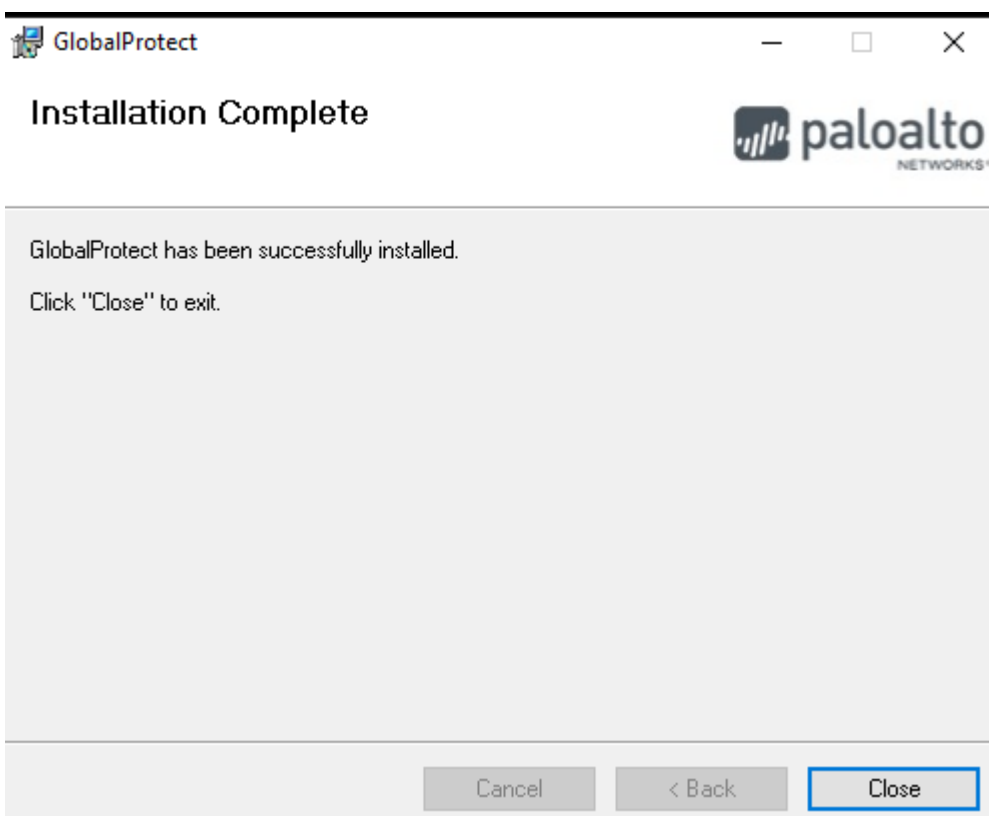
Click **[Next]**



Click **[Next]**



Click **[Next]**



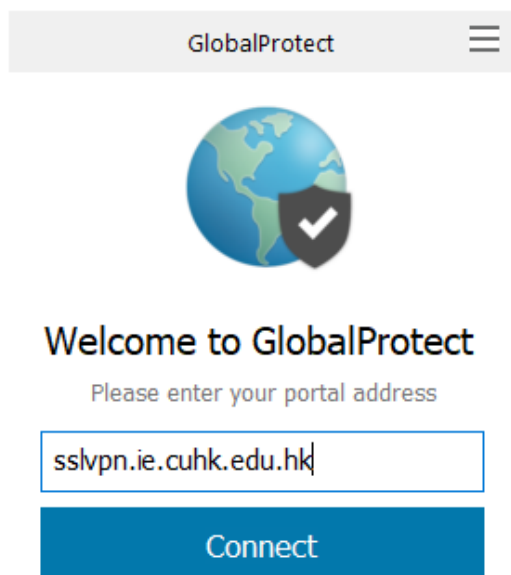
Click **[Close]** to finish

2. SSLVPN agent Login

In windows platform, you will find a small icon in the bottom right task bar:



Click on it to start the SSLVPN agent:

The screenshot shows the GlobalProtect application window. At the top, there is a header bar with the text "GlobalProtect" and a hamburger menu icon. Below the header is a large globe icon with a shield and a checkmark overlaid on it. The main text reads "Welcome to GlobalProtect" followed by the instruction "Please enter your portal address". There is a text input field containing "sslvpn.ie.cuhk.edu.hk" and a blue "Connect" button below it.

GlobalProtect

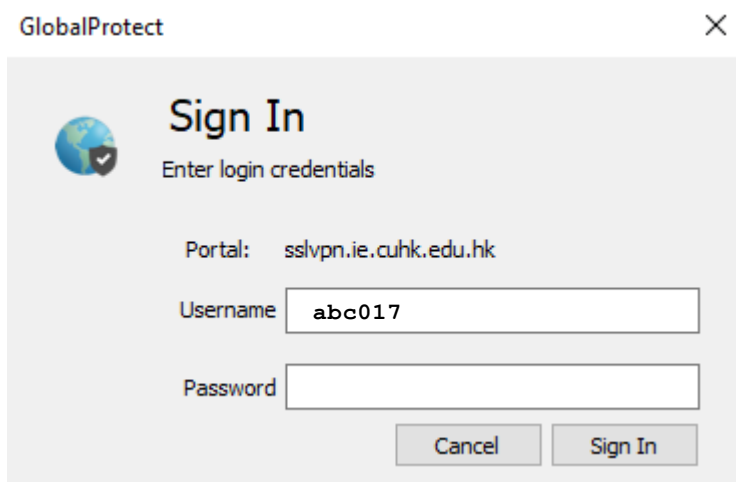
Welcome to GlobalProtect

Please enter your portal address

sslvpn.ie.cuhk.edu.hk

Connect

Fill in the box with: **sslvpn.ie.cuhk.edu.hk**

The screenshot shows the "Sign In" dialog box of the GlobalProtect application. It has a title bar with "GlobalProtect" and a close button. The dialog contains a globe icon with a shield and checkmark, the text "Sign In", and "Enter login credentials". There are three input fields: "Portal:" with the value "sslvpn.ie.cuhk.edu.hk", "Username:" with the value "abc017", and "Password:". At the bottom, there are "Cancel" and "Sign In" buttons.

GlobalProtect

Sign In

Enter login credentials

Portal: sslvpn.ie.cuhk.edu.hk

Username: abc017

Password:

Cancel Sign In

Fill in the box with IE Email username/password

Click [**Sign In**]

GlobalProtect



Connected

Your connection has been secured

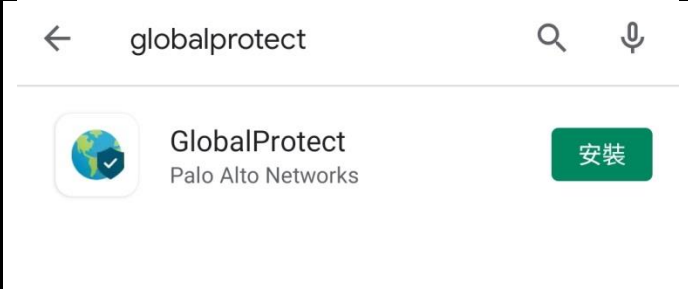


Disconnect

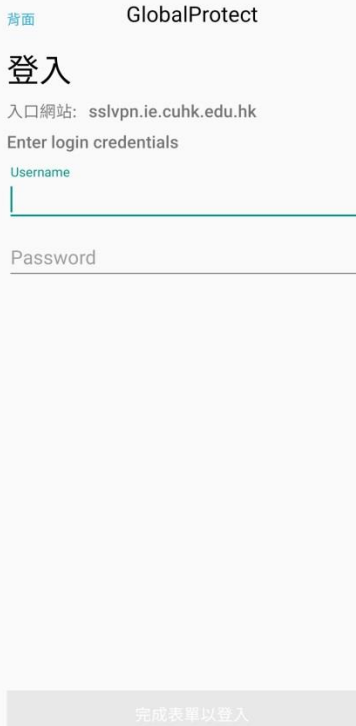
If authentication is successful, it shows “Connected”. SSLVPN is connected successfully.

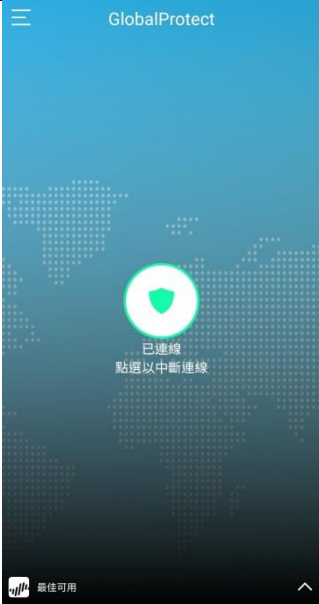
Now, you can access hosts in IE network.

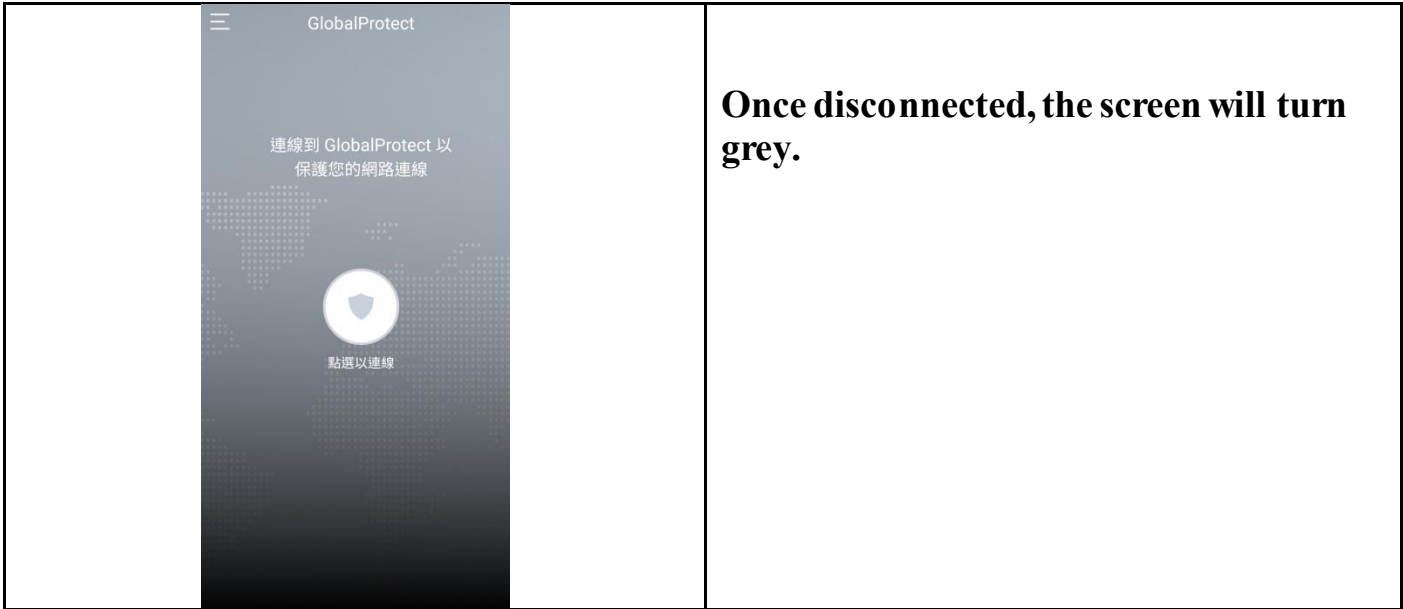
3. Running SSLVPN on mobile device

Installation of SSLVPN agent on Android (Similar configurations in IOS App Store)

 <p>A screenshot of the Google Play Store search results for 'GlobalProtect' by Palo Alto Networks. The search bar contains 'globalprotect'. The app listing shows the 'GlobalProtect' icon, the name 'GlobalProtect', the developer 'Palo Alto Networks', and a green '安裝' (Install) button.</p>	<p>At Google Play, search for “global protect” from Palo Alto Networks.</p> <p>Select [Install]</p>
 <p>The GlobalProtect app icon, which features a globe with a checkmark inside a circle, and the text 'GlobalProtect' below it.</p>	<p>Start the App “GlobalProtect”</p>
 <p>A screenshot of the GlobalProtect app's setup screen. At the top, there is a blue header with the Palo Alto Networks logo. Below it, the text asks '您的入口網站位址是什麼?' (What is your website address?). A text input field contains the address 'sslvpn.ie.cuhk.edu.hk'. At the bottom, there is a blue button labeled '連線' (Connect).</p>	<p>Input the SSLVPN gateway address:</p> <p>sslvpn.ie.cuhk.edu.hk</p>

	<p>Input IE Email Username and Password. Click [Login] button</p> <p>You can verify your IE Account Login from:</p> <p>https://webmail.ie.cuhk.edu.hk</p>
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	<p>On successful login, the color of the Shield icon at the center will change to green.</p> <p>To disconnect SSLVPN, click the Shield icon at the center.</p>
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For MacOS user:

When the GlobalProtect was being installed, the installer wasn't prompting the user to allow the application on the Mac. User can go to [System Preference > Security & Privacy > General](#). And then click on the button to allow Palo Alto (or GlobalProtect) or whatever is not being allowed as a trusted application.

e.g.

