IE SSL VPN User Guide

1. Installation of SSLVPN agent on Windows platform

Use web browser to access https://sslvpn.ie.cuhk.edu.hk/

Username: **[IE User ID]**

Password: **[IE Email Password]**

Note: To verify the validity of your IE User ID/Password, please login IE Webmail

After login to SSLVPN webpage, you can download the SSLVPN agent according to your computer platform:

GlobalProtect Portal

Download Windows 32 bit GlobalProtect agent

Download Windows 64 bit GlobalProtect agent

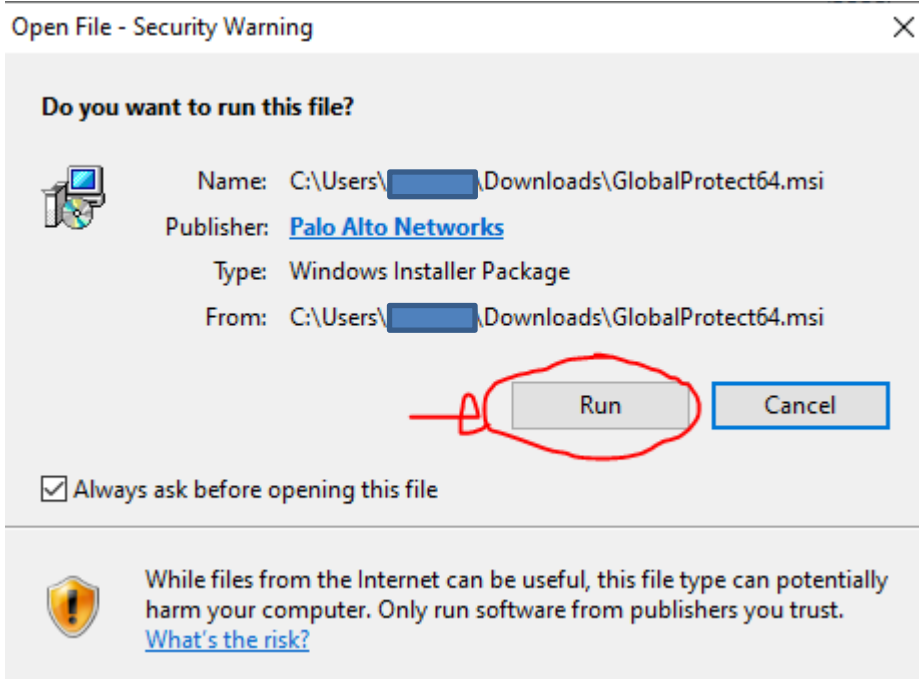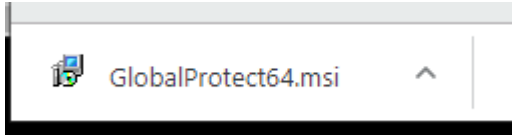Download Mac 32/64 bit GlobalProtect agent

Windows 32 bit OS needs to download
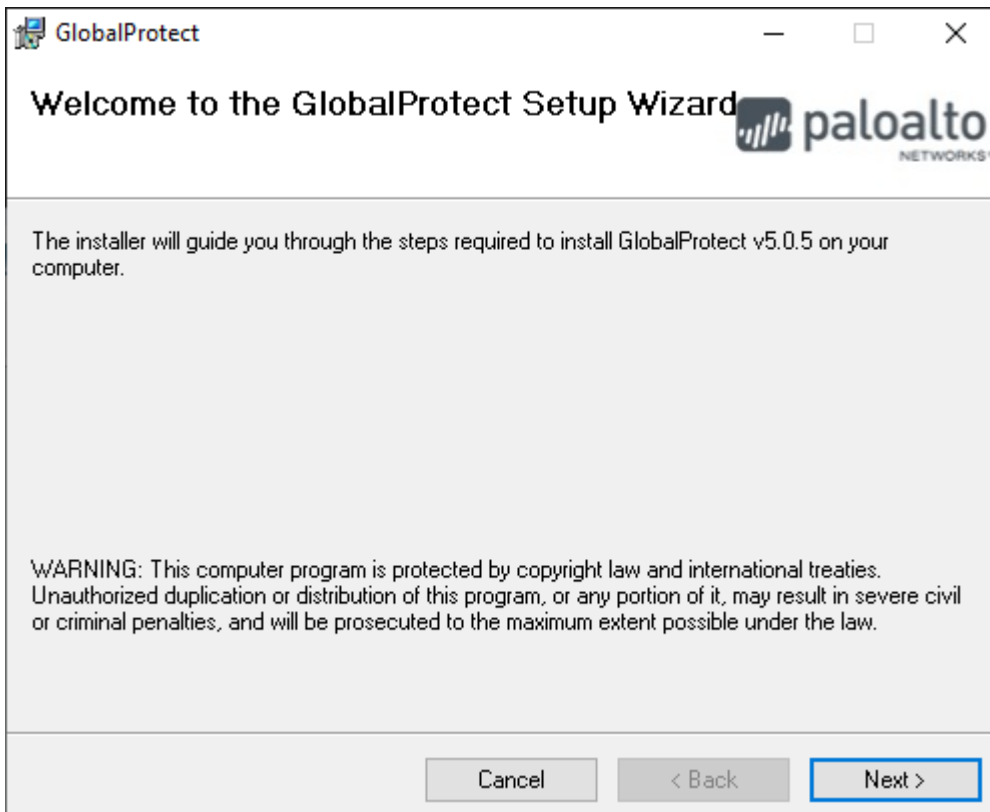and install Windows 32 bit GlobalProtect
agent.
Windows 64 bit OS needs to download
and install Windows 64 bit GlobalProtect
agent.
Mac OS needs to download and install
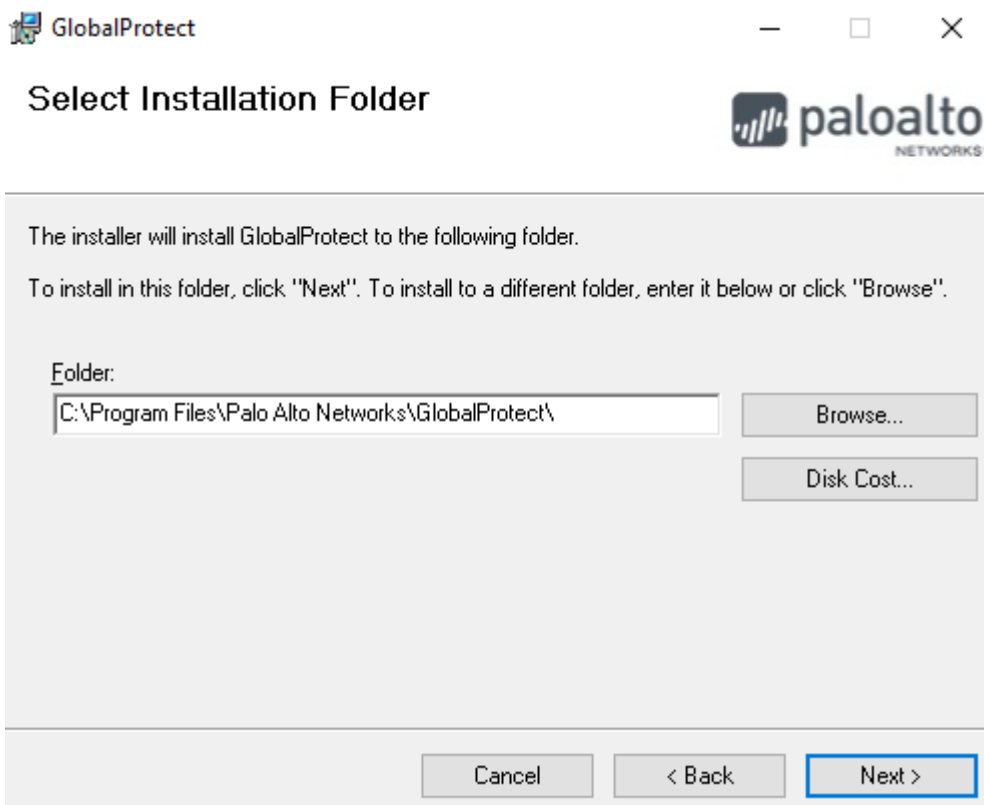Mac 32/64 bit GlobalProtect agent.
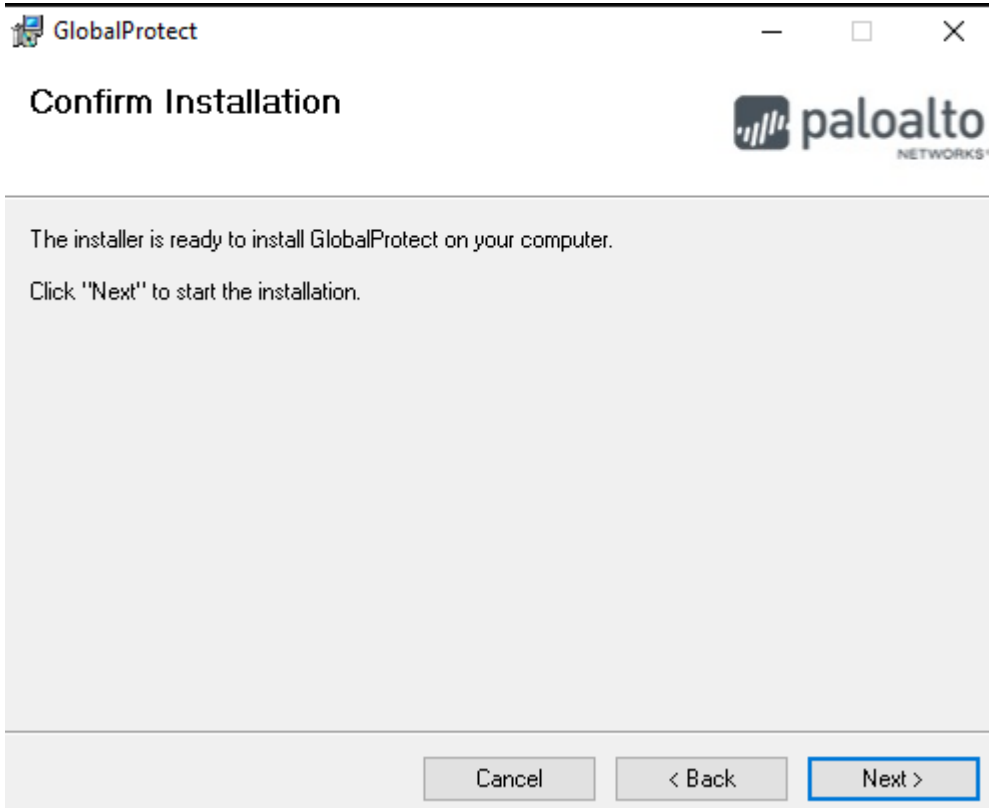
Execute and install the downloaded file.

GlobalProtect64.msi

Open File - Security Warning ✕

Do you want to run this file?

Name: C:\Users\▮▮▮▮\Downloads\GlobalProtect64.msi
Publisher: **Palo Alto Networks**
Type: Windows Installer Package
From: C:\Users\▮▮▮▮\Downloads\GlobalProtect64.msi

Run   Cancel

☑ Always ask before opening this file

While files from the Internet can be useful, this file type can potentially
harm your computer. Only run software from publishers you trust.
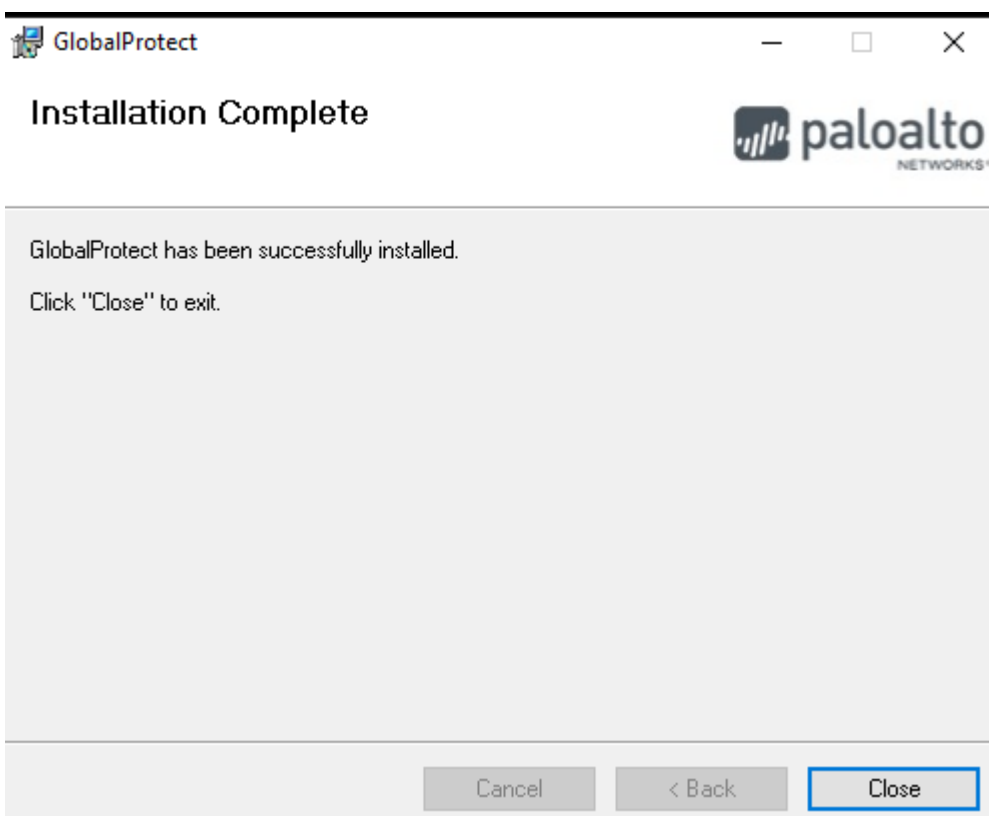What's the risk?

Click **[Run]**

Click **[Next]**

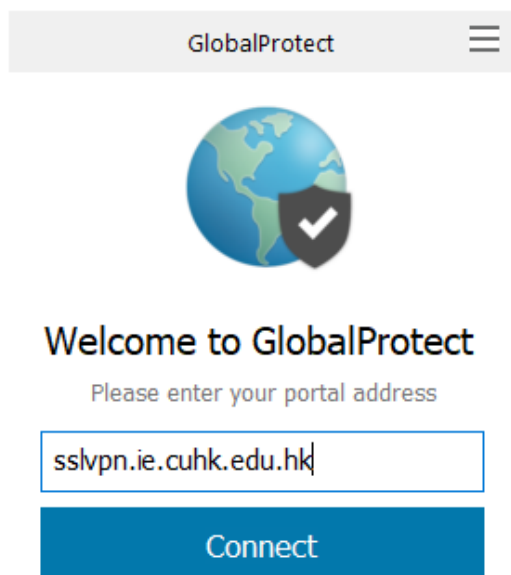Click **[Next]**

Click **[Next]**

Click **[Close]** to finish

2. SSLVPN agent Login

In windows platform, you will find a small icon in the bottom right task bar:

Click on it to start the SSLVPN agent:

Fill in the box with: **sslvpn.ie.cuhk.edu.hk**
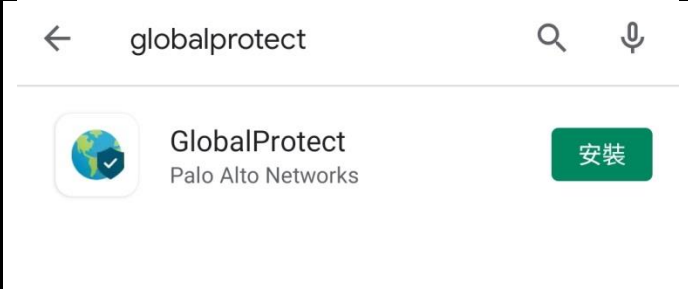

Fill in the box with IE Email username/password
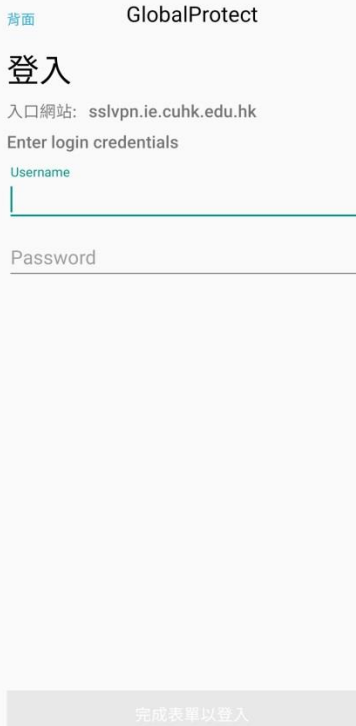
Click **[Sign In]**

If authentication is successful, it shows "Connected". SSLVPN is connected successfully.

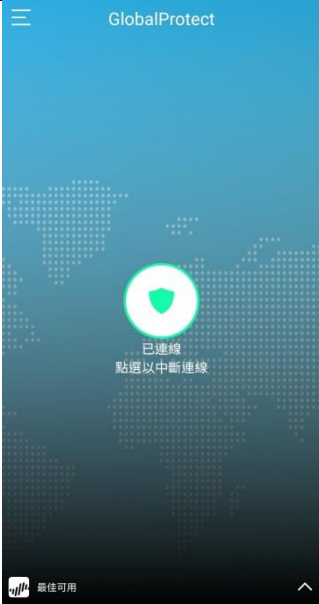Now, you can access hosts in IE network.

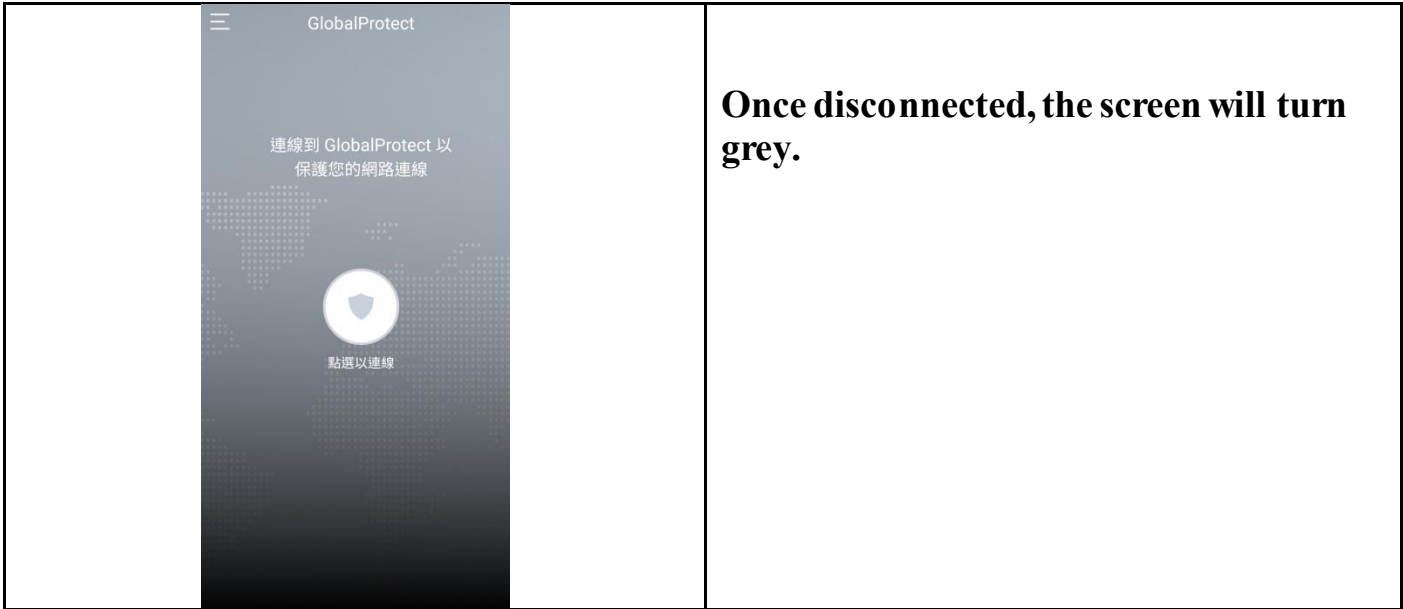# 3. Running SSLVPN on mobile device

Installation of SSLVPN agent on Android (Similar configurations in IOS App Store)

	At Google Play, search for "global protect" from Palo Alto Networks. **Select [Install]**
	Start the App "GlobalProtect"
	Input the SSLVPN gateway address: `sslvpn.ie.cuhk.edu.hk`

GlobalProtect 背面 登入 入口網站: sslvpn.ie.cuhk.edu.hk Enter login credentials Username | Password 完成表單以登入	**Input IE Email Username and Password. Click [Login] button** **You can verify your IE Account Login from:** **`https://webmail.ie.cuhk.edu.hk`**

☰ **GlobalProtect** 🛡 已連線 點選以中斷連線 📶 最佳可用 ⌃	**On successful login, the color of the Shield icon at the center will change to green.** **To disconnect SSLVPN, click the Shield icon at the center.**

GlobalProtect 連線到 GlobalProtect 以 保護您的網路連線 點選以連線	**Once disconnected, the screen will turn grey.**

For MacOS user:

When the GlobalProtect was being installed, the installer wasn't prompting the user to allow the application on the Mac. User can go to System Preference > Security & Privacy > General. And then click on the button to allow Palo Alto (or GlobalProtect) or whatever is not being allowed as a trusted application.

e.g.