IERG4300 Web-Scale Information Analytics

Recommender Systems:

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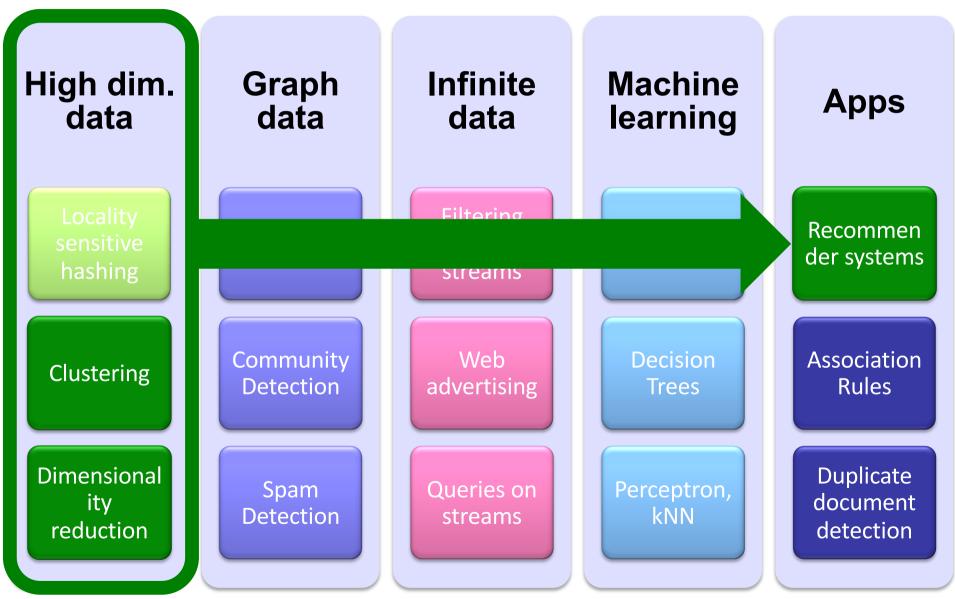
Acknowledgements

- The slides used in this chapter are adapted from:
 - CS246 Mining Massive Data-sets, by Jure Leskovec, Stanford University.
 - Yehuda Koren, Robert Bell & ChrisVolinsky, "Lessons from the Netflix Prize," AT&T Research.
 - Some slides and plots borrowed from Yehuda Koren, Robert Bell and Padhraic Smyth

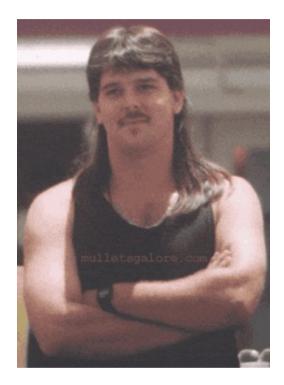
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Content-based Systems & Collaborative Filtering

High Dimensional Data



Example: Recommender Systems



o Customer X

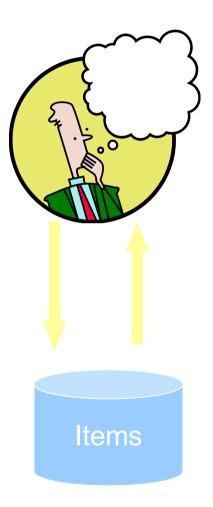
- Buys Metallica CD
- Buys Megadeth CD



o Customer Y

- Does search on Metallica
- Recommender system suggests Megadeth from data collected about customer X

Recommendations





movie ns helping you find the *right* movies





From Scarcity to Abundance

- Shelf space is a scarce commodity for traditional retailers
 - Also: TV networks, movie theaters,...

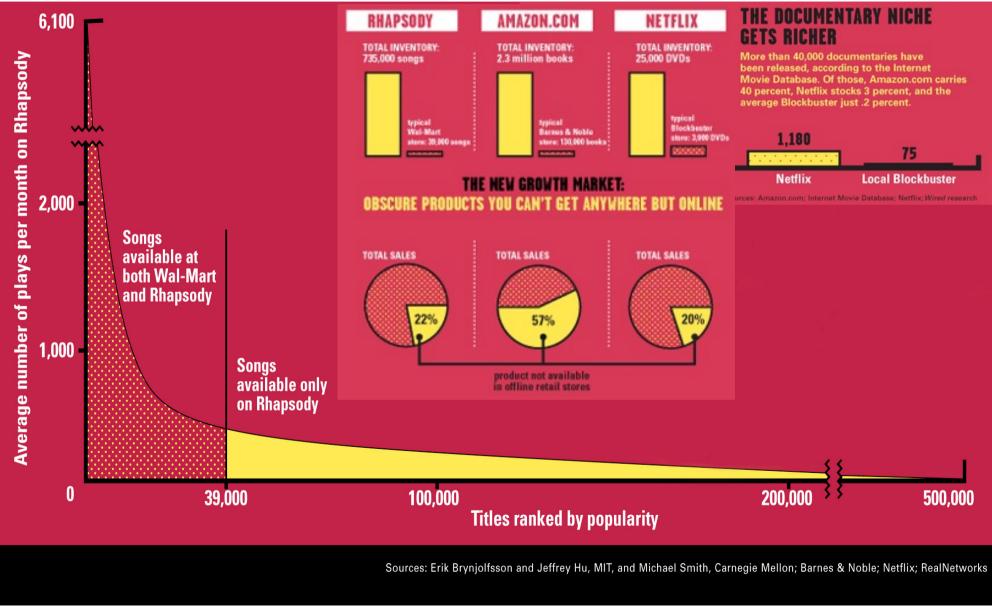
• Web enables near-zero-cost dissemination of information about products

• From scarcity to abundance

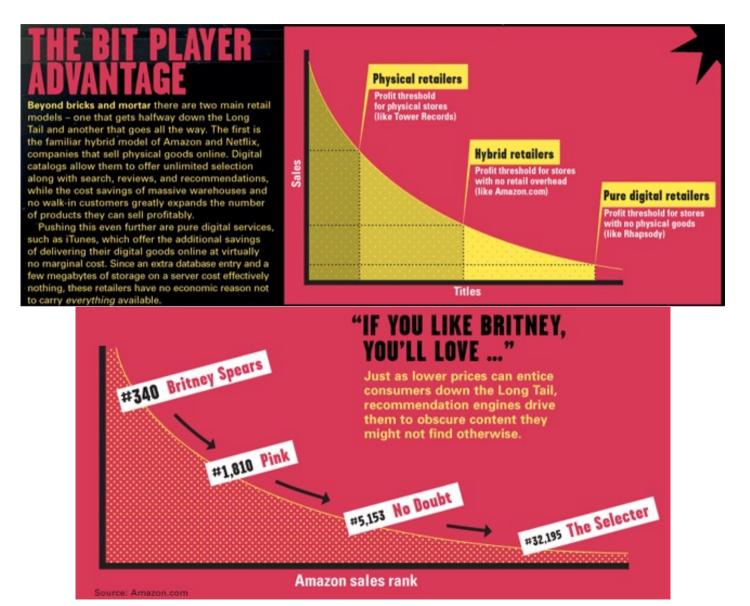
• More choice necessitates better filters

- Recommendation engines
- How Into Thin Air made Touching the Void a bestseller: http://www.wired.com/wired/archive/12.10/tail.html

The Long Tail



Physical vs. Online



Read http://www.wired.com/wired/archive/12.10/tail.html to learn more!

Types of Recommendations

• Editorial and hand curated

- List of favorites
- Lists of "essential" items

o Simple aggregates

• Top 10, Most Popular, Recent Uploads

• Tailored to individual users

• Amazon, Netflix, ...

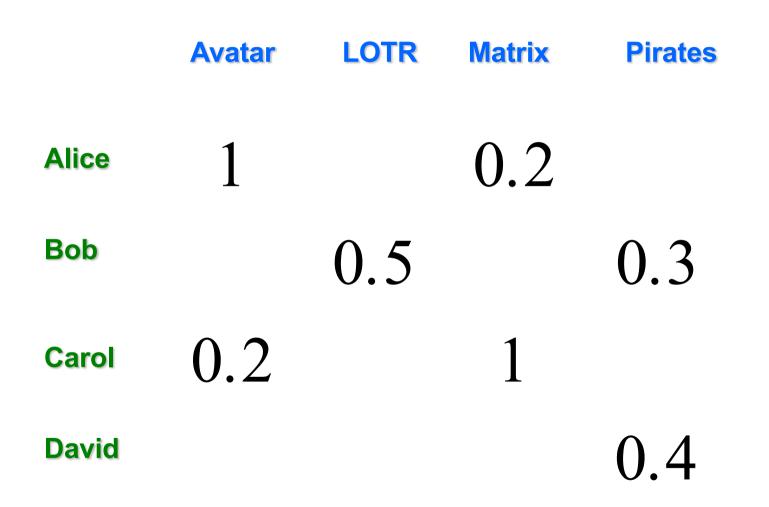
Formal Model

- **oX** = set of **Customers**
- **o S** = set of **Items**

OUTILITY FUNCTION $u: X \times S \rightarrow R$

- **R** = set of ratings
- *R* is a totally ordered set
- e.g., **0-5** stars, real number in **[0,1]**

Utility Matrix



Key Problems

- **o (1) Gathering "known" ratings for matrix**
 - How to collect the data in the utility matrix

• (2) Extrapolate unknown ratings from the known ones

- Mainly interested in high unknown ratings
 - We are not interested in knowing what you don't like but what you like

o (3) Evaluating extrapolation methods

• How to measure success/performance of recommendation methods

(1) Gathering Ratings

o Explicit

- Ask people to rate items
- Doesn't work well in practice people can't be bothered

o Implicit

- Learn ratings from user actions
 - E.g., purchase implies high rating
- What about low ratings?

(2) Extrapolating Utilities

• Key problem: matrix **U** is sparse

- Most people have not rated most items
- Cold start:
 - New items have no ratings
 - New users have no history

o Three approaches to recommender systems:

- 1) Content-based
- 2) Collaborative Filtering
 - Memory-based
 - User-based Collaborative Filtering
 - Item-based Collaborative Filtering
 - Latent factor based

Content-based Recommender Systems

Content-based Recommendations

 Main idea: Recommend items to customer x similar to previous items rated highly by x

Example:

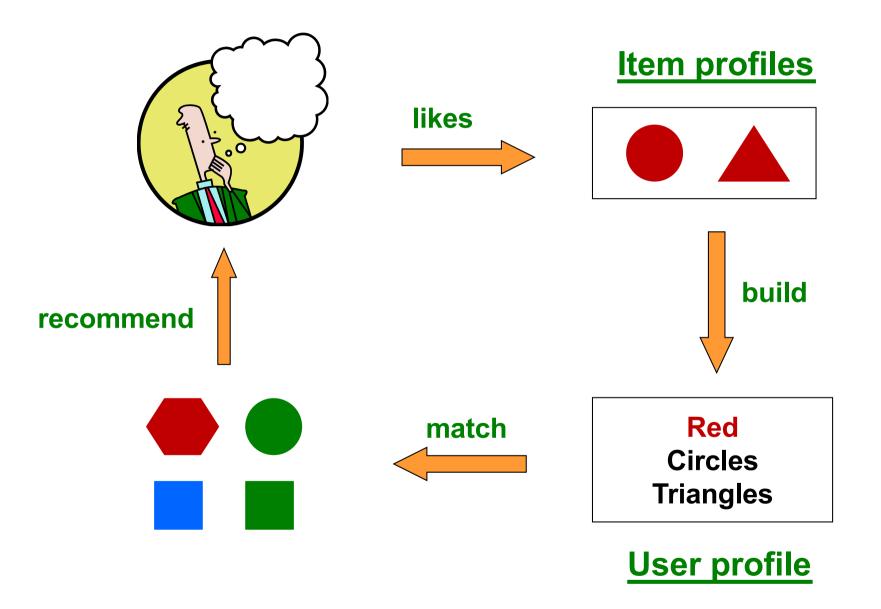
• Movie recommendations

 Recommend movies with same actor(s), director, genre, …

o Websites, blogs, news

• Recommend other sites with "similar" content

Plan of Action



Item Profiles

o For each item, create an item profile

• Profile is a set (vector) of features

- **Movies:** author, title, actor, director,...
- **Text:** Set of "important" words in document

o How to pick important features?

- Usual heuristic from text mining is TF-IDF (Term frequency * Inverse Doc Frequency)
 - Term ... Feature
 - Document ... Item

Sidenote: TF-IDF

f_{ij} = frequency of term (feature) **i** in doc (item) **j**

$$TF_{ij} = \frac{f_{ij}}{\max_k f_{kj}}$$

Note: we normalize TF to discount for "longer" documents

 n_i = number of docs that mention term i

$$N$$
 = total number of docs
 $IDF_i = \log \frac{N}{n_i}$

TF-IDF score: $w_{ij} = TF_{ij} \times IDF_i$

Doc profile = set of words with highest TF-IDF scores, together with their scores

User Profiles and Prediction

- User profile possibilities:
 - Weighted average of rated item profiles
 - Variation: weight by difference from average rating for item
 - • • •
- **o Prediction heuristic:**
 - Given user profile **x** and item profile **i**, estimate $u(\mathbf{x}, \mathbf{i}) = \cos(\mathbf{x}, \mathbf{i}) = \frac{x \cdot \mathbf{i}}{||\mathbf{x}|| \cdot ||\mathbf{i}||}$

Pros: Content-based Approach

- +: No need for data on other users
 - No cold-start or sparsity problems
- +: Able to recommend to users with unique tastes
- +: Able to recommend new & unpopular items
 - No first-rater problem
- +: Able to provide explanations
 - Can provide explanations of recommended items by listing contentfeatures that caused an item to be recommended

Cons: Content-based Approach

• –: Finding the appropriate features is hard

• E.g., images, movies, music

o –: Overspecialization

- Never recommends items outside user's content profile
- People might have multiple interests
- Unable to exploit quality judgments of other users
- –: Recommendations for new users
 - How to build a user profile?

Collaborative Filtering

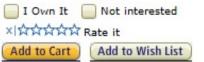
Collaborative filtering

- Recommend items based on past transactions of users
- Analyze relations between users and/or items
- Specific data characteristics are irrelevant
 - Domain-free: user/item attributes are not necessary
 - Can identify elusive aspects

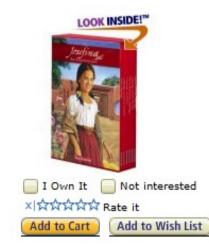


Customers who bought items in your Recent History also bought:









Collaborative Filtering (CF)

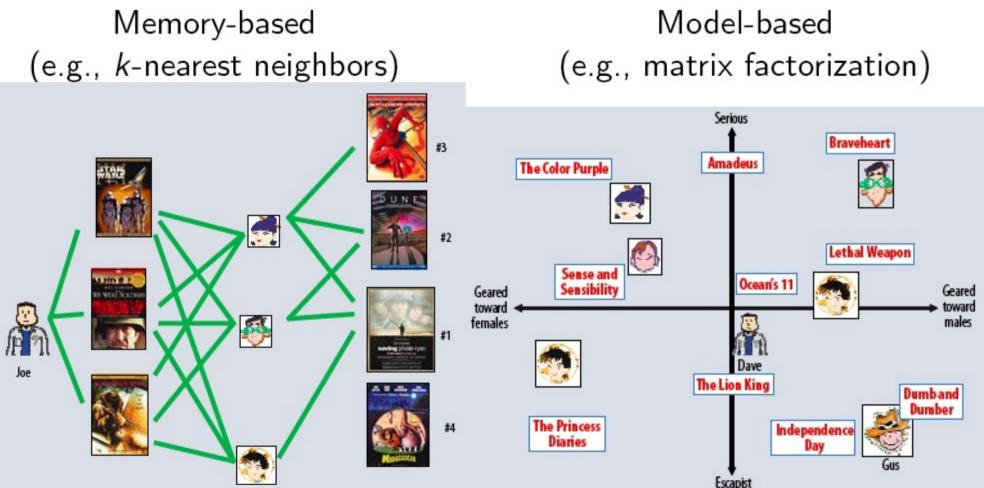


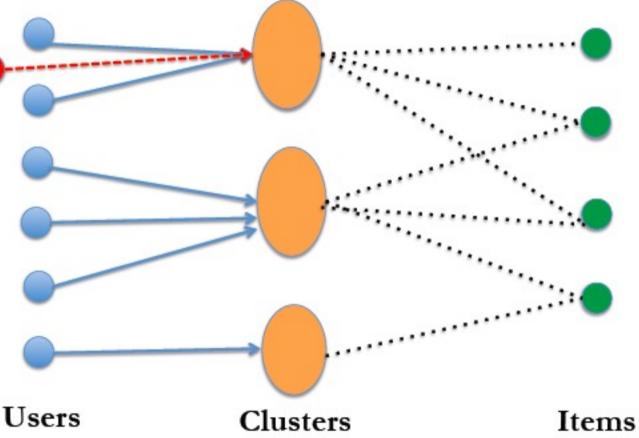
Figure 1. The user-oriented neighborhood method. Joe likes the three movies on the left. To make a prediction for him, the system finds similar users who also liked those movies, and then determines which other movies they liked. In this case, all three liked *Saving Private Ryan*, so that is the first recommendation. Two of them liked *Dune*, so that is next, and so on.

Figure 2. A simplified illustration of the latent factor approach, which characterizes both users and movies using two axes—male versus female and serious versus escapist.

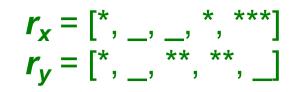
http://research.yahoo.com/pub/2859

Example of Memory-based Collaborative Filtering: User-User Collaborative Filtering

- 1. Consider user **x**
- 2. Find set *N* of other users whose ratings are "**similar**" to *x*'s ratings, e.g. using K-nearest neighbors (KNN)
- 3. Recommend items to **x** based on the weighted ratings of items by users in **N**



Similar Users



- Let r_x be the vector of user x's ratings
- Jaccard similarity measure
 - Problem: Ignores the value of the rating
- Cosine similarity measure

•
$$sim(\boldsymbol{x}, \boldsymbol{y}) = cos(\boldsymbol{r}_{\boldsymbol{x}}, \boldsymbol{r}_{\boldsymbol{y}}) = \frac{r_{\boldsymbol{x}} \cdot r_{\boldsymbol{y}}}{||r_{\boldsymbol{x}}|| \cdot ||r_{\boldsymbol{y}}||}$$

- Problem: Treats missing ratings as "negative"
- Pearson correlation coefficient

where I_{xy} is the set of items rated by both user x and user y.

 r_x , r_y as sets: $r_x = \{1, 4, 5\}$ $r_v = \{1, 3, 4\}$

$$r_x, r_y as points:$$

 $r_x = \{1, 0, 0, 1, 3\}$
 $r_y = \{1, 0, 2, 2, 0\}$

$$\overline{\mathbf{r}}_{\mathbf{x}}, \overline{\mathbf{r}}_{\mathbf{y}} \dots avg.$$

rating of \mathbf{x}, \mathbf{y}

Cosine sim:

Similarity Metric

	HP1	HP2	HP3	TW	SW1	SW2	SW3
A	4			5	1		
B	5	5	4				
C				2	4	5	
D	~	3					3

- o Intuitively we want: sim(A, B) > sim(A, C)
- Jaccard similarity: 1/5 < 2/4
- **Cosine similarity:** 0.386 > 0.322
 - Considers missing ratings as "negative"
 - Solution: subtract the (row) mean

				TW	SW1	SW2	SW3
A	2/3	00000000		5/3	-7/3		
B	1/3	1/3	-2/3				
C		1/3		-5/3	1/3	4/3	
D		0					0

sim A,B vs. A,C: 0.092 > -0.559

Notice cosine sim. is correlation when data is centered at 0 RECSYS 29

Rating Predictions

• Let r_x be the vector of user x's ratings

Let N be the set of k users most similar to x
 who have rated item i

• Prediction for item *i* of user x:

•
$$r_{xi} = \frac{1}{k} \sum_{y \in N} r_{yi}$$

• $r_{xi} = \frac{\sum_{y \in N} s_{xy} \cdot r_{yi}}{\sum_{y \in N} s_{xy}}$

Shorthand: $s_{xy} = sim(x, y)$

• Other options?

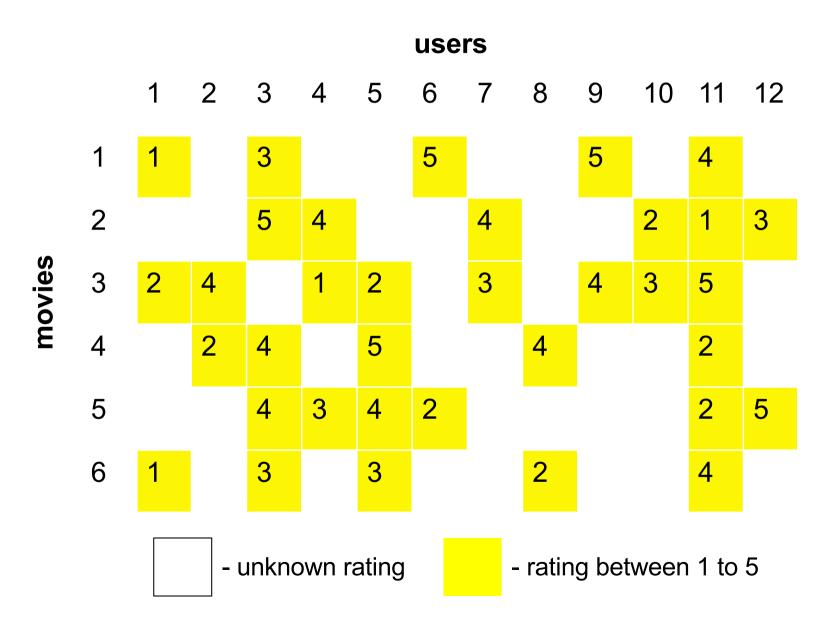
• Many other tricks possible...

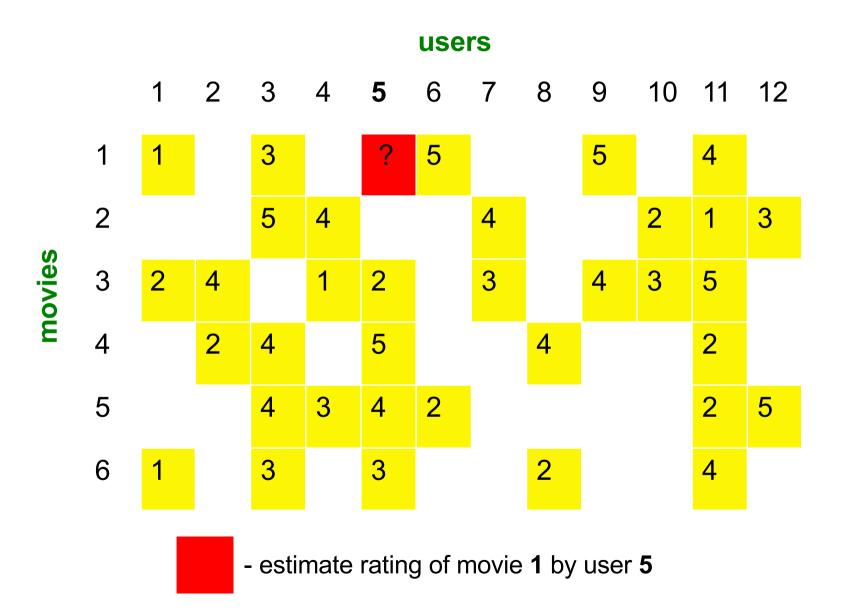
Another type of Memory-based Collaborative Filtering: : Item-Item based Collaborative Filtering

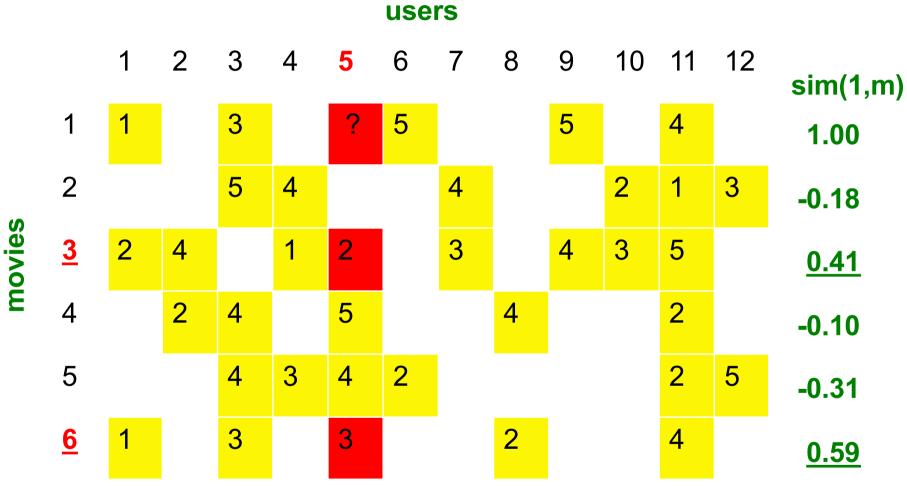
- o So far: User-user collaborative filtering
- Another view: Item-item
 - For item *i*, find other similar items
 - Estimate rating for item *i* based on the target user's ratings on items similar to item *i*
 - Can use same similarity metrics and prediction functions as in user-user model

$$r_{xi} = \frac{\sum_{j \in N(i;x)} S_{ij} \cdot r_{xj}}{\sum_{j \in N(i;x)} S_{ij}}$$

s_{ij}... similarity of items *i* and *j r_{xj}*...rating of user *x* on item *j N(i;x)*... set items rated by *x* similar to *i*

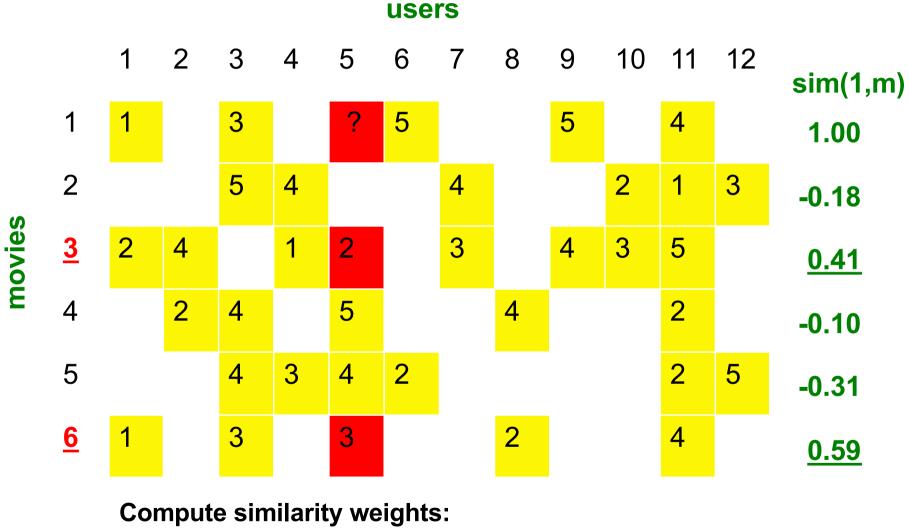




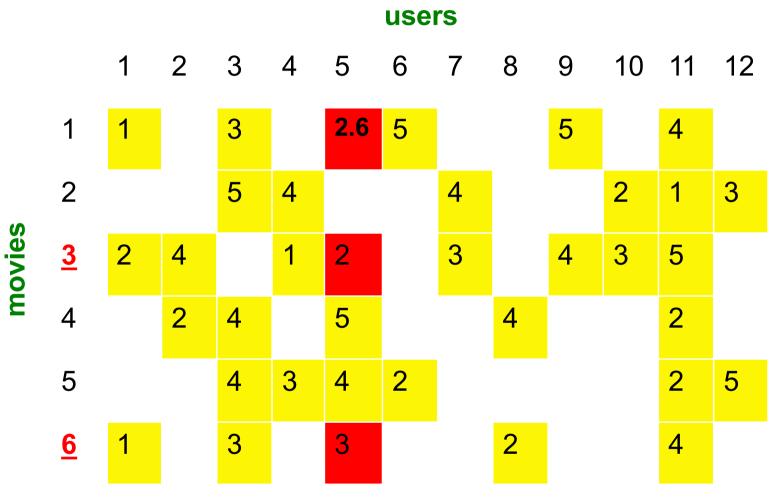


Neighbor selection: Identify movies similar to movie 1, rated by user 5

Here we use Pearson correlation as similarity:
1) Subtract mean rating *m_i* from each movie *i m₁* = (1+3+5+5+4)/5 = 3.6 *row* 1: [-2.6, 0, -0.6, 0, 0, 1.4, 0, 0, 1.4, 0, 0.4, 0]
2) Compute cosine similarities between row_{RECSYS 34}



s₁₃=0.41, s₁₆=0.59



Predict by taking weighted average:

 $r_{15} = (0.41^{*}2 + 0.59^{*}3) / (0.41 + 0.59) = 2.6$

Common Practice for Item-Item Collaborative Filtering

- Define **similarity s**_{*ij*} of items *i* and *j*
- Select *K* nearest neighbors (KNN): *N(i; x)*
 - Set of Items most similar to item *i*, that were rated by *x*
- Estimate rating r_{xi} as the weighted average:

$$\hat{r}_{xi} = \frac{\sum_{j \in N(i;x)} S_{ij} \cdot r_{xj}}{\sum_{j \in N(i;x)} S_{ij}}$$

N(i;x) = set of items similar to item *i* that were rated by x
s_{ij} = similarity of items *i* and *j*r_{xj} = rating of user x on item *j*

Item-Item vs. User-User

	Avatar	LOTR	Matrix	Pirates
Alice	1		0.8	
Bob		0.5		0.3
Carol	0.9		1	0.8
David			1	0.4

In practice, it has been observed that <u>item-item</u> often works better than user-user

• Why? Items are simpler, users have multiple tastes

Pros/Cons of Collaborative Filtering

• + Works for any kind of item

- No feature selection needed
- - Cold Start:
 - Need enough users in the system to find a match
- - Sparsity:
 - The user/ratings matrix is sparse
 - Hard to find users that have rated the same items

• - First rater:

- Cannot recommend an item that has not been previously rated
- New items, Esoteric items

• - Popularity bias:

- Cannot recommend items to someone with unique taste
- Tends to recommend popular items

Hybrid Methods

• Implement two or more different recommenders and combine predictions

• Perhaps using a linear model

• Add content-based methods to collaborative filtering

- Item profiles for new item problem
- Demographics to deal with new user problem

Remarks & Practical Tips

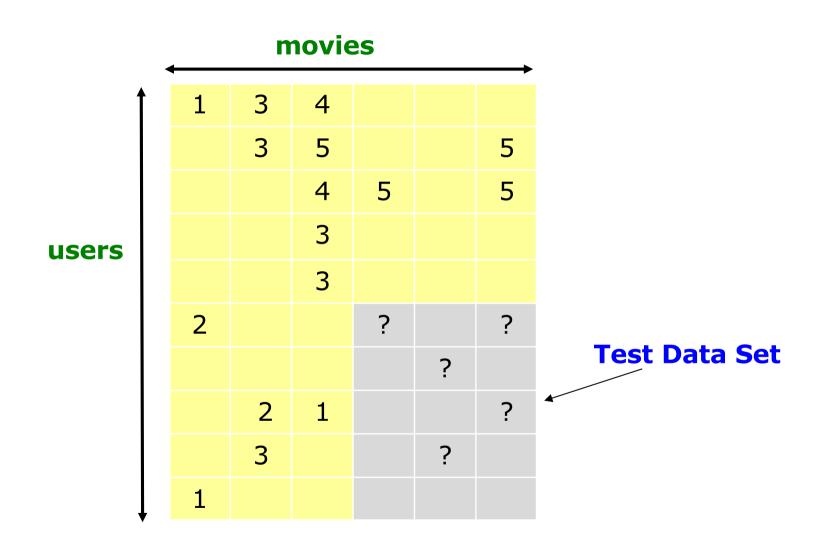
- Evaluation
- Error metrics
- Complexity / Speed

Evaluation

	movies											
1		1	3	4								
			3	5			5					
				4	5		5					
users				3								
				3								
		2			2		2					
						5						
			2	1			1					
			3			3						
	,	1										

ι

Evaluation



Evaluating Predictions

• Compare predictions with known ratings

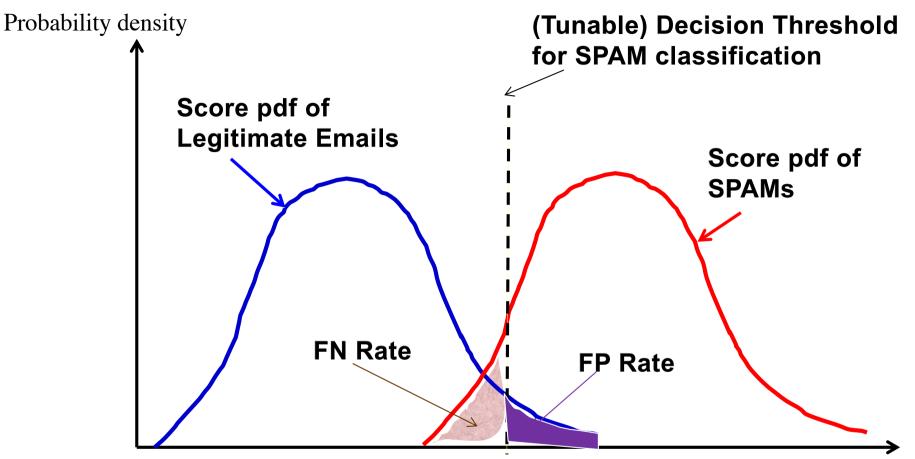
- Root-mean-square error (RMSE)
 - where is predicted, is the true rating of **x** on **i**
- Precision at top 10:
 - % of those in top 10
- Rank Correlation:
 - Spearman's correlation between system's and user's complete rankings
- Another approach: 0/1 model
 - Coverage:
 - Number of items/users for which system can make predictions
 - **Precision** = TP / (TP + FP)
 - **Accuracy** = (TP+TN) / (TP + FP + TN + FN)
 - Receiver Operating characteristic (ROC) Curve

- TPR (aka Recall) = TP / P = TP / (TP+FN) ;
- FPR = FP / N = FP / (FP + TN)
- See https://en.wikipedia.org/wiki/Precision_and_recall

RECSYS 44

Y-axis: True Positive Rates (TPR); X-axis False Positive Rates (FPR)

Evaluating Predictions Example



Suspicious Score computed by SPAM filtering Engine

- **Precision** = TP / (TP + FP)
- **Accuracy** = (TP+TN) / (TP + FP + TN + FN)
- Receiver Operating characteristic (ROC) Curve

Plot True Positive Rates (TP Rate) against False Positive Rates (FP Rate)

- Y-axis: TP Rate (aka Recall) = 1 FN Rate = TP / P = TP / (TP+FN) ;
- X-axis: FP Rate (= false-alarm prob ; Fall-out) = FP / N = FP / (FP + TN) ECSYS 45

Problems with Error Measures

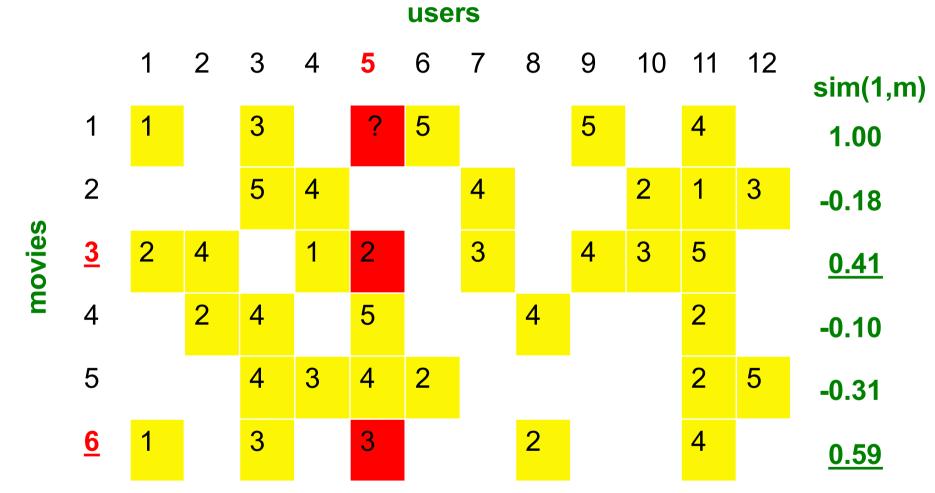
• Narrow focus on accuracy sometimes misses the point

- Prediction Diversity
- Prediction Context
- Order of predictions

• In practice, we care only to predict high ratings:

 RMSE might penalize a method that does well for high ratings and badly for others

Item-Item CF (e.g. K = 2)



K Nearest Neighbor (KNN) selection:

Identify movies similar to movie **1**, rated by user **5**

Here we use Pearson correlation as similarity:

1) Subtract mean rating m_i from each movie i

```
m_1 = (1+3+5+5+4)/5 = 3.6
```

- row 1: [-2.6, 0, -0.6, 0, 0, 1.4, 0, 0, 1.4, 0, 0.4, 0]
- 2) Compute cosine similarities between row RECSYS 47

Collaborative Filtering: Complexity

• Expensive step is finding *k* most similar customers: O(|X|)

- Recall that X = set of customers in the system
- o Too expensive to do at runtime
 - Could pre-compute using clustering as approx.
- Naïve pre-computation takes time **O(N** · **|C|**)
 - |C| = # of clusters = k in the k-means ; N = # of data points ;

• We already know how to do this!

- Near-neighbor search in high dimensions (LSH)
- Clustering
- Dimensionality reduction

Tip: Add Data

o Leverage all the data

- Don't try to reduce data size in an effort to make fancy algorithms work
- Simple methods on large data do best

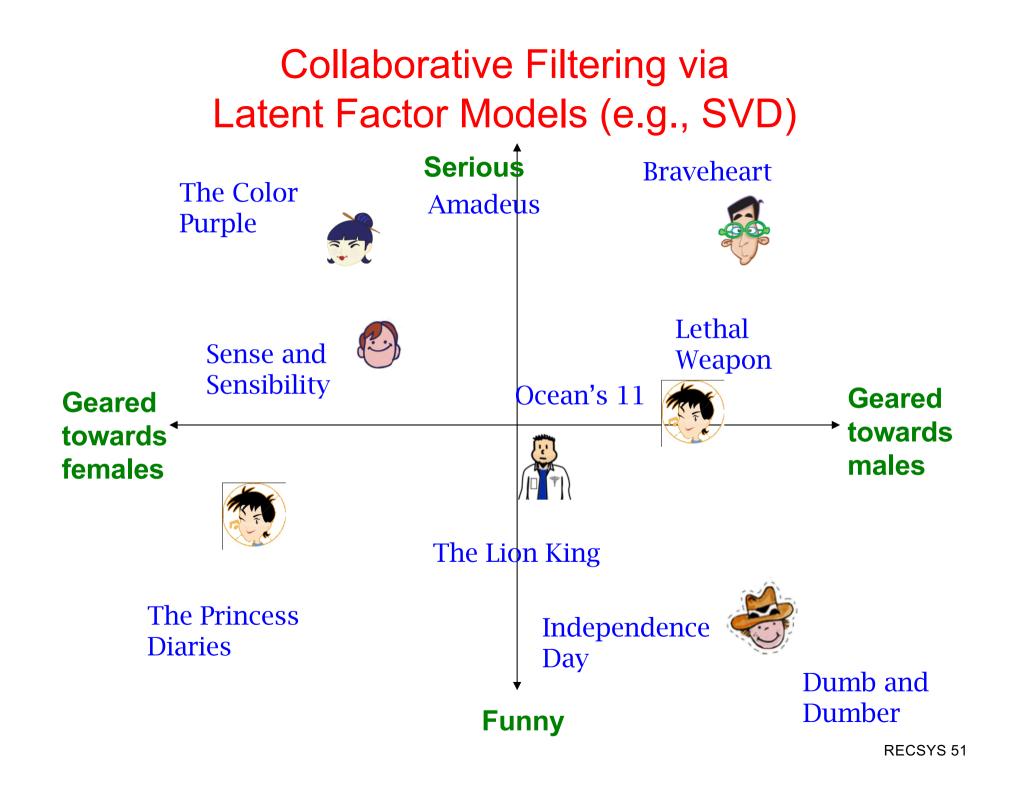
o Add more data

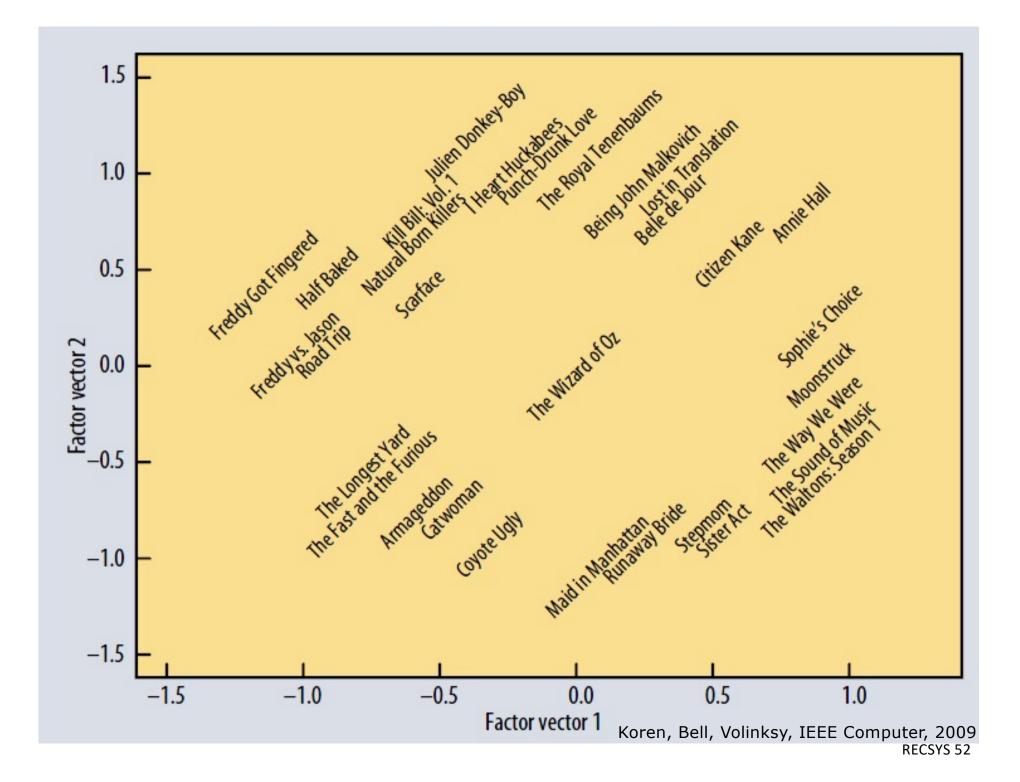
• e.g., add IMDB data on genres

• More data beats better algorithms

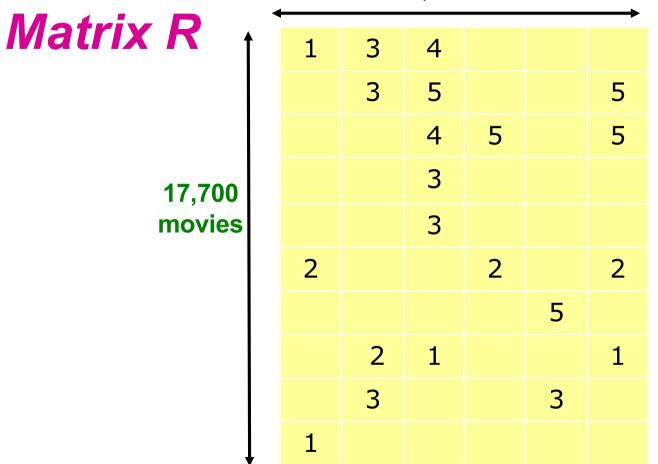
http://anand.typepad.com/datawocky/2008/03/more-data-usual.html

Recommender Systems: Latent Factor Models



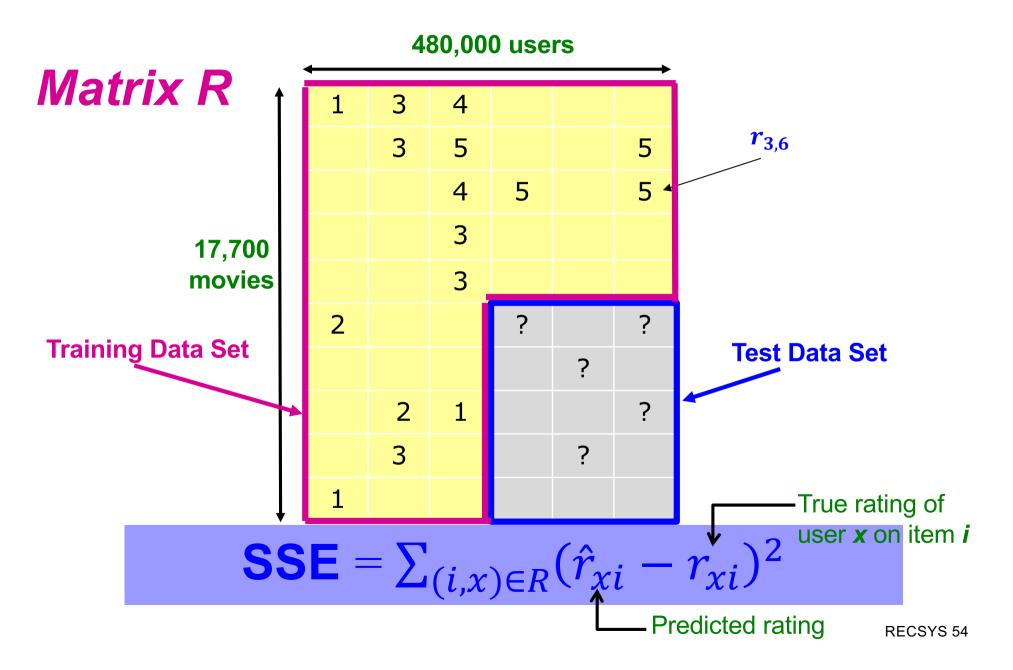


The Netflix Utility Matrix R



480,000 users

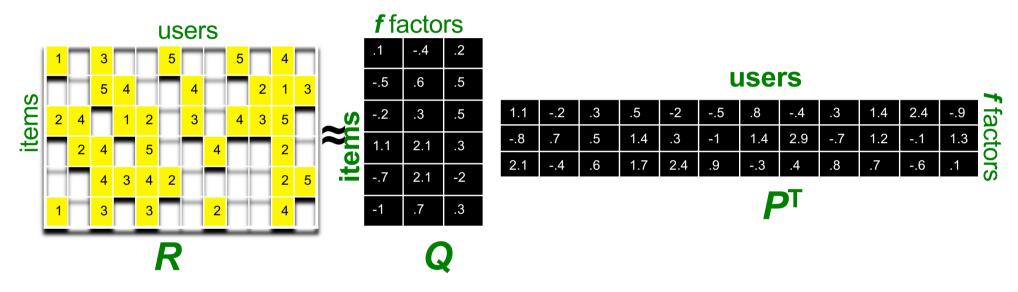
Utility Matrix R: Evaluation



Latent Factor Models



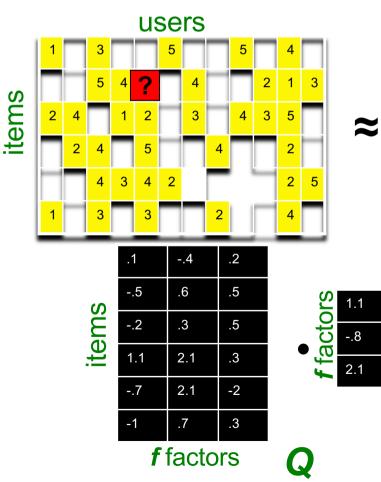
SVD: $A = U \Sigma V^{T}$



- For now let's assume we can approximate the rating matrix
 R as a product of "thin" *Q* · *P*^T
 - *R* has missing entries but let's ignore that for now!
 - Basically, we will want the reconstruction error to be small on known ratings and we don't care about the values on the missing ones

Ratings as Products of Factors

• How to estimate the missing rating of user *x* for item *i*?



 $\hat{\boldsymbol{r}}_{xi} = \boldsymbol{q}_i \cdot \boldsymbol{p}_x^T$ $q_{if} \cdot p_{xf}$ **q**_{*i*} = row *i* of **Q** $p_x = \text{column } x \text{ of } P^T$

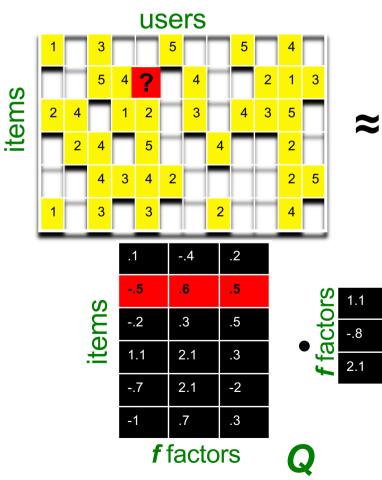
users

ors	1.1	2	.3	.5	-2	5	.8	4	.3	1.4	2.4	9
fact	8	.7	.5	1.4	.3	-1	1.4	2.9	7	1.2	1	1.3
ff	2.1	4	.6	1.7	2.4	.9	3	.4	.8	.7	6	.1

PT

Ratings as Products of Factors

• How to estimate the missing rating of user *x* for item *i*?



$$\hat{\boldsymbol{r}}_{\boldsymbol{x}\boldsymbol{i}} = \boldsymbol{q}_{\boldsymbol{i}} \cdot \boldsymbol{p}_{\boldsymbol{x}}^{T}$$
$$= \sum_{\boldsymbol{q}_{\boldsymbol{i}\boldsymbol{f}}} \boldsymbol{q}_{\boldsymbol{i}\boldsymbol{f}} \cdot \boldsymbol{p}_{\boldsymbol{x}\boldsymbol{f}}$$
$$\int_{\boldsymbol{q}_{\boldsymbol{i}} = \operatorname{row} \boldsymbol{i} \operatorname{of} \boldsymbol{Q}$$
$$\boldsymbol{p}_{\boldsymbol{x}} = \operatorname{column} \boldsymbol{x} \operatorname{of} \boldsymbol{P}^{T}$$

users

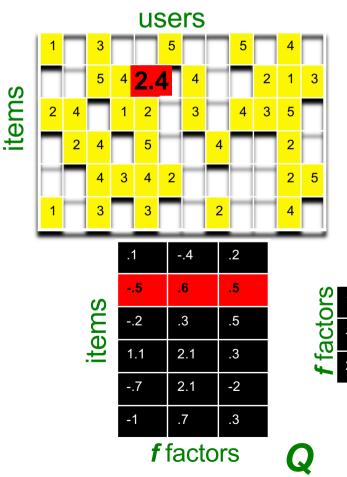
	1.1	2	.3	.5	-2	5	.8	4	.3	1.4	2.4	9
f facto	8	.7	.5	1.4	.3	-1	1.4	2.9	7	1.2	1	1.3
ff	2.1	4	.6	1.7	2.4	.9	3	.4	.8	.7	6	.1

PT

Ratings as Products of Factors

• How to estimate the missing rating of user *x* for item *i*?

 \approx



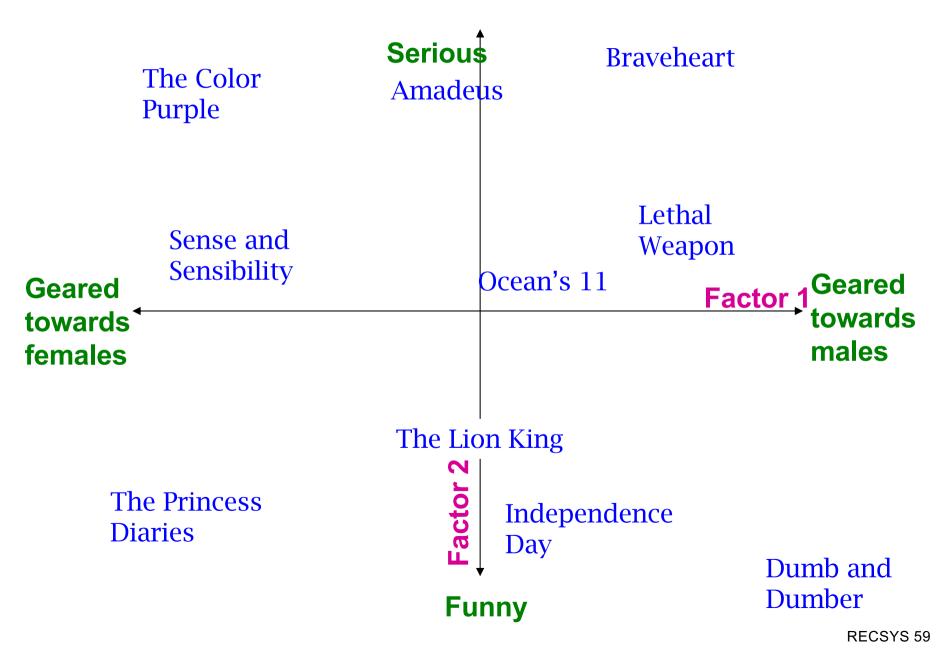
 $\hat{\boldsymbol{r}}_{xi} = \boldsymbol{q}_i \cdot \boldsymbol{p}_x^T$ $q_{if} \cdot p_{xf}$ **q**_{*i*} = row *i* of **Q** $p_x = \text{column } x \text{ of } P^T$

users

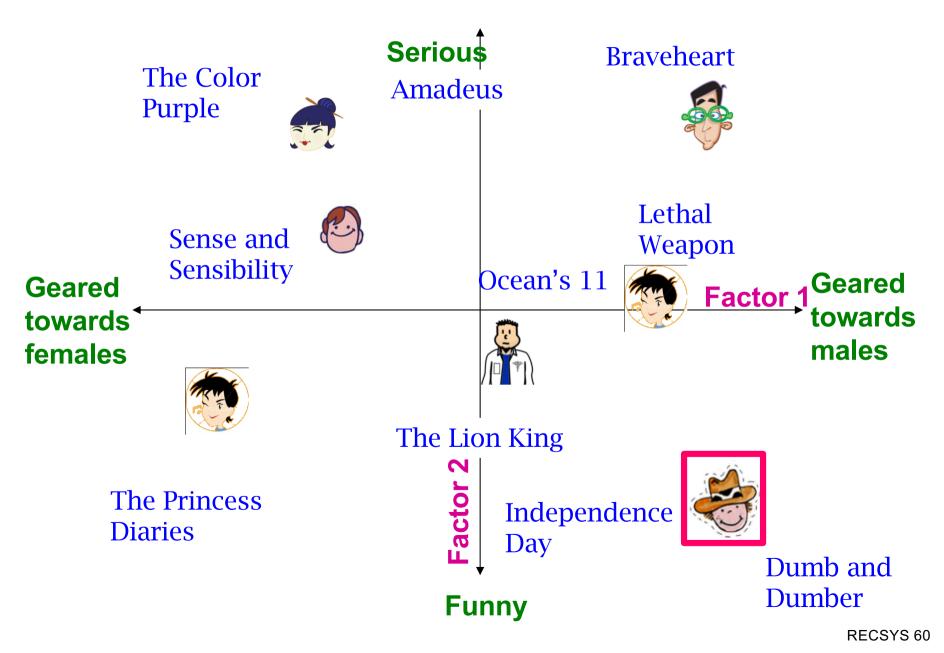
ors	1.1	2	.3	.5	-2	5	.8	4	.3	1.4	2.4	9
act	8	.7	.5	1.4	.3	-1	1.4	2.9	7	1.2	1	1.3
fta	2.1	4	.6	1.7	2.4	.9	3	.4	.8	.7	6	.1

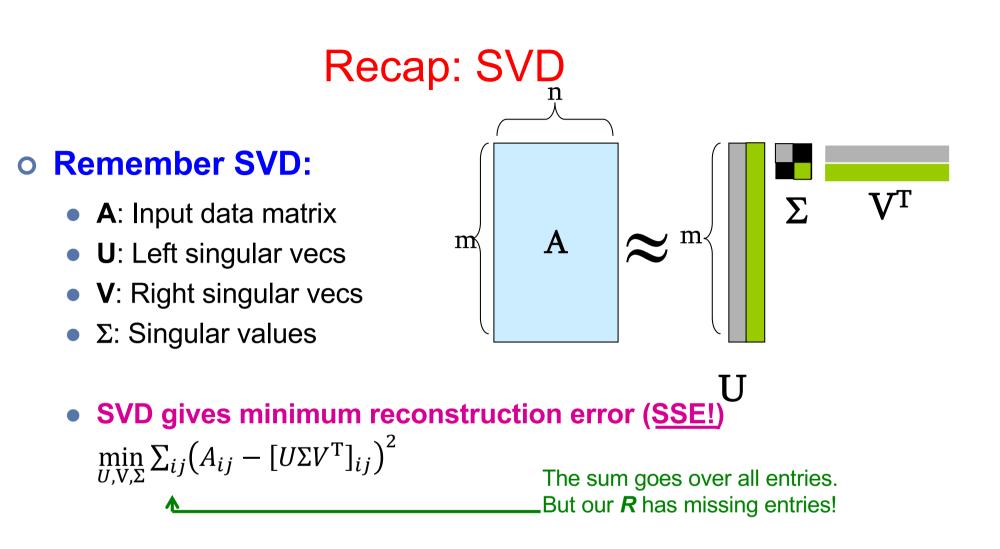
PT

Latent Factor Models



Latent Factor Models



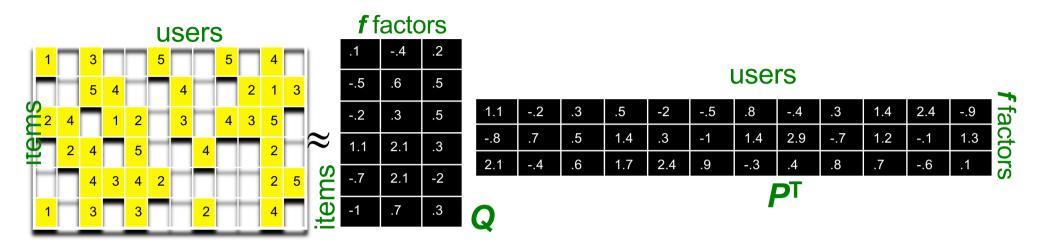


• So in our case, "SVD" on Netflix data: $R \approx Q \cdot P^T$

•
$$A = R, \ Q = U, \ P^{T} = \Sigma V^{T}$$
 $\hat{r}_{xi} = q_i \cdot p_x^{T}$

But, we are not done yet! R has missing entries!

Latent Factor Models



- SVD isn't defined when entries are missing!
- **o** Use specialized methods to find *P*, *Q*
 - $\min_{P,Q} \sum_{(i,x)\in\mathbb{R}} (r_{xi} q_i \cdot p_x^T)^2$
 - Note:
 - We don't require cols of P, Q to be orthogonal/unit length
 - *P*, *Q* map users/movies to a latent space
 - The most popular model among Netflix contestants

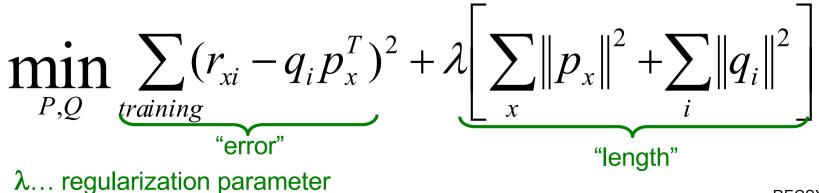
Degression to the lecture notes of Regression and Gradient Descent by Andrew Ng's Machine Learning course from Coursera

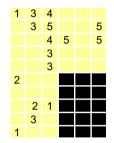
Dealing with Missing Entries

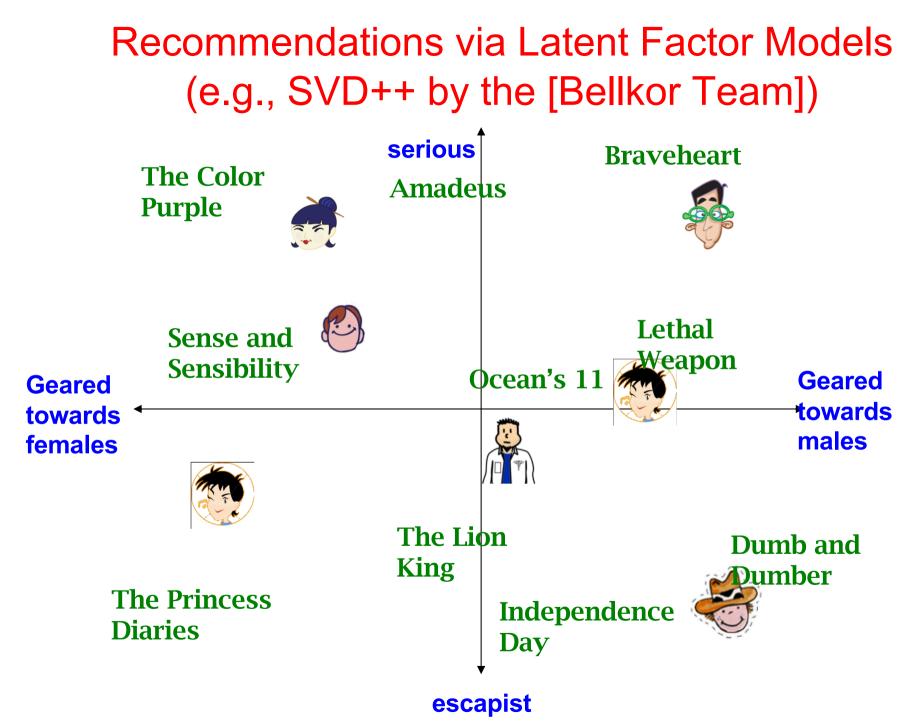
- Want to minimize SSE for unseen test data
- o Idea: Minimize SSE on training data
 - Want large *f* (# of factors) to capture all the signals
 - But, **SSE** on test data begins to rise for *f* > 2

• **Regularization** is needed to avoid **Overfitting**!

- Allow rich model where there are sufficient data
- Shrink aggressively where data are scarce







Dealing with Missing Entries

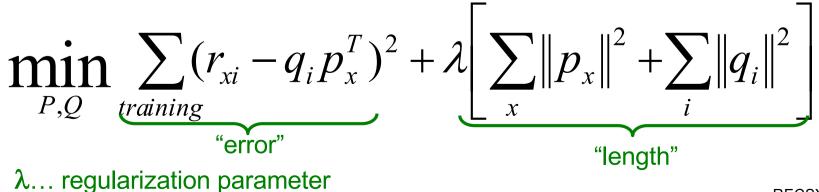
Want to minimize SSE for unseen test data

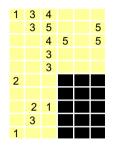
o Idea: Minimize SSE on training data

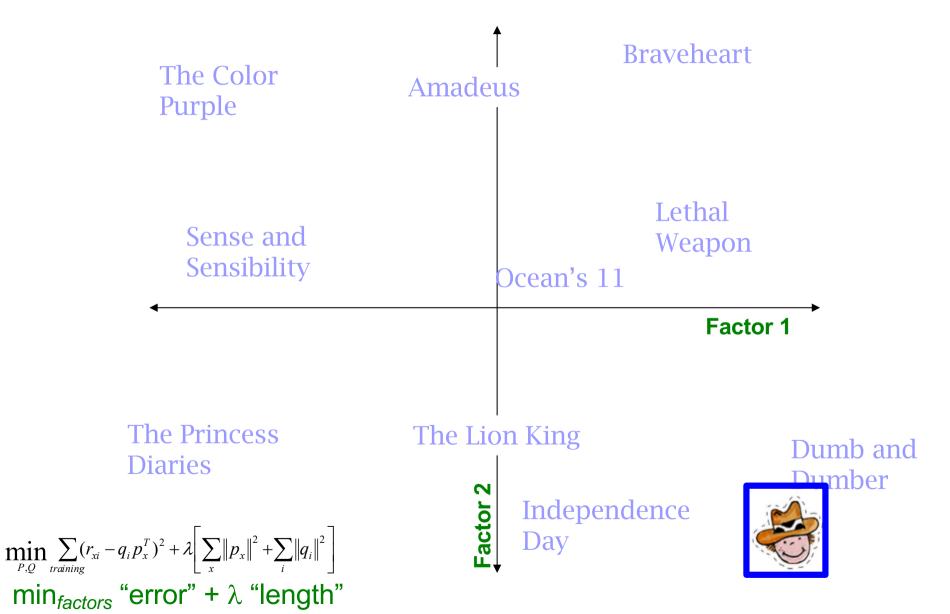
- Want large *f* (# of factors) to capture all the signals
- But, **SSE** on test data begins to rise for *f* > 2

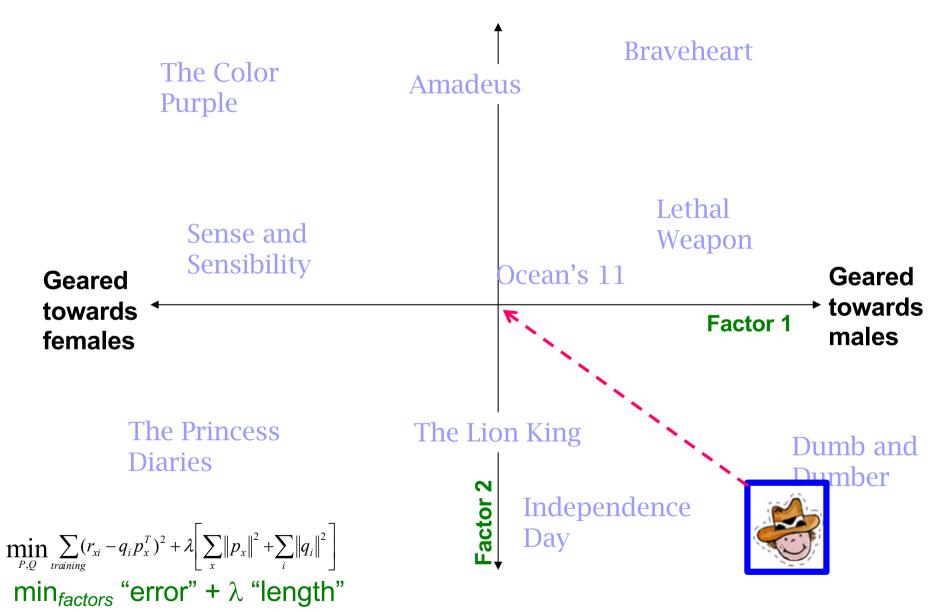
• Regularization is needed!

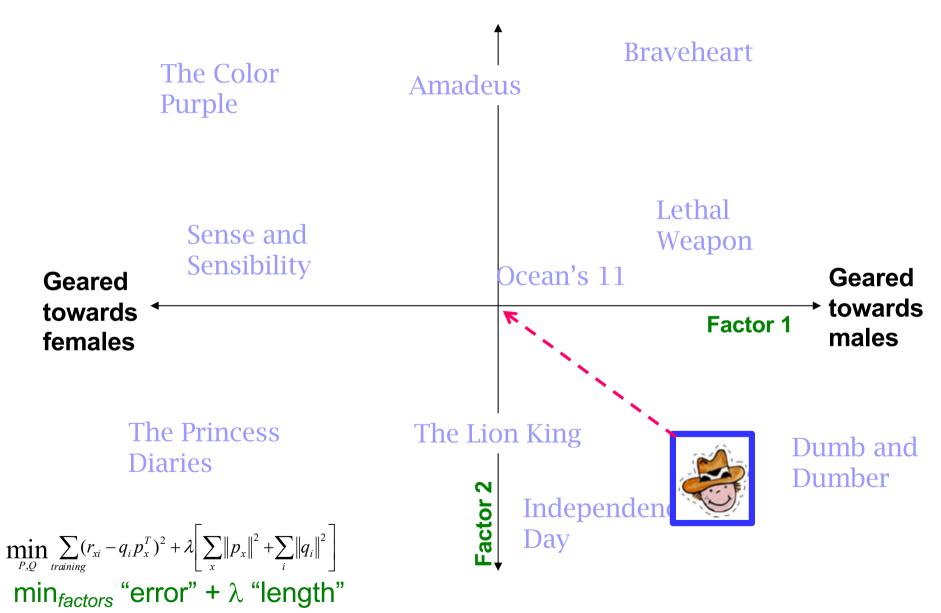
- Allow rich model where there are sufficient data
- Shrink aggressively where data are scarce

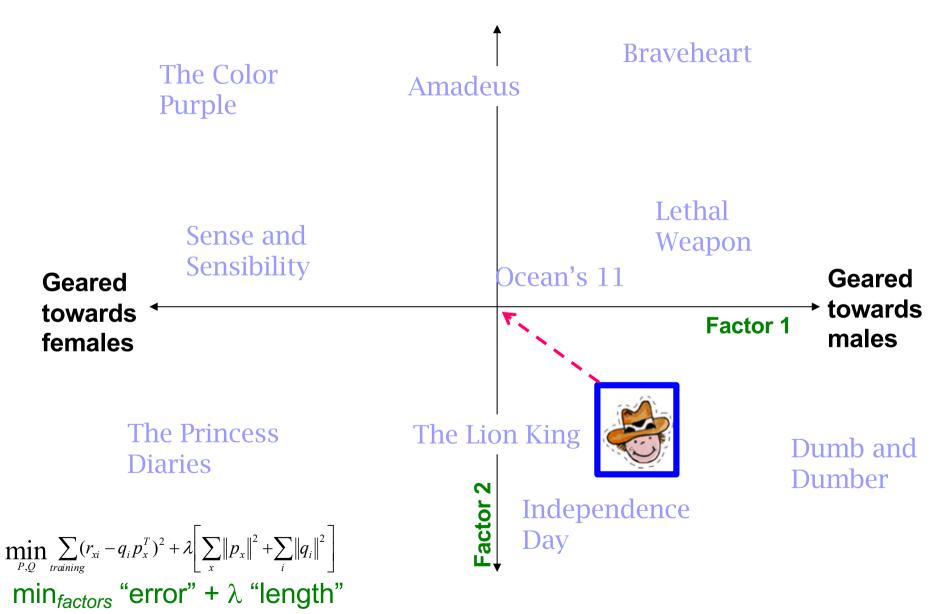












Use Gradient Descent to search for the optimal settings

• Want to find matrices *P* and *Q*:

$$\min_{\substack{P,Q\\P,Q \text{ Gradient descent:}}} \sum_{\substack{training\\radient \text{ descent:}}} (r_{xi} - q_i p_x^T)^2 + \lambda \left[\sum_{x} \|p_x\|^2 + \sum_{i} \|q_i\|^2 \right]$$

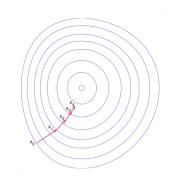
- Initialize *P* and *Q* (using SVD, pretend missing ratings are
 0)
- Do gradient descent:
 - $P \leftarrow P \eta \cdot \nabla P$
 - $\mathbf{Q} \leftarrow \mathbf{Q} \eta \cdot \nabla \mathbf{Q}$
 - Where **VQ** is gradient/derivative of matrix **Q**:

$$\nabla Q = [\nabla q_{if}]$$
 and $\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_i p_x^T)p_{xf} + 2\lambda q_{if}$

- Here q_{if} is entry **f** of row q_i of matrix **Q**
- Observation: Computing gradients is slow!

How to compute gradient of a matrix? Compute gradient of every element independently!

(Batch) Gradient Descent



• Want to find matrices *P* and *Q*:

$$\min_{\substack{P,Q\\P,Q \text{ Gradient descent:}}} \sum_{\substack{training\\radient \text{ descent:}}} (r_{xi} - q_i p_x^T)^2 + \lambda \left[\sum_{x} \|p_x\|^2 + \sum_{i} \|q_i\|^2 \right]$$

- Initialize *P* and *Q* (using SVD, pretend missing ratings are
 0)
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How to compute gradient of a matrix? Compute gradient of every element independently!

Stochastic Gradient D

• Want to find matrices *P* and *Q*:

$$\min_{\substack{P,Q\\ P,Q\\ \text{Gradient descent:}}} \sum_{\substack{training\\ radient}} (r_{xi} - q_i p_x^T)^2 + \lambda \left[\sum_{x} \frac{1}{2} + \frac{1}{2} \sum_{x} \frac{1}{2} + \frac{1}{2} \sum_{x} \frac{1}{2} + \frac{1}{2} \sum_{x} \frac{1}{2} + \frac{1}{2} \sum_{x} \frac{1}{2} \sum_{x} \frac{1}{2} + \frac{1}{2} \sum_{x} \frac{1}{2$$

- Initialize *P* and *Q* (using SVD, preter
 0)
- Do gradient descent:
 - $P \leftarrow P \eta \cdot \nabla P$
 - $\mathbf{Q} \leftarrow \mathbf{Q} \eta \cdot \nabla \mathbf{Q}$
 - Where ∇Q is gradient/derivative of matrix Q:

$$\nabla Q = [\nabla q_{if}]$$
 and $\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_i p_x^T)p_{xf} + 2\lambda q_{if}$

- Here q_{if} is entry **f** of row q_i of matrix **Q**
- Observation: Computing gradients is slow!

There is confusion about eta and lambda. We say eta/labmda is a parameter that is specific to a dataset and implementation. Eta parameters between SD and SGD are not comparable.

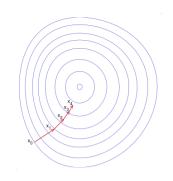
Second point by choosing Lambda the value of the objective function increases. So if we would just like to make the Func as small as possible we set Lambda=0 but that's not what we want. We want to set a good value of Lambda (then minimize the func.) such that performance

on the test set is maximized.

Include this explanation after slide 33 and also check HW3 problem 1 where we ask people to give us a value of the objective function.

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Stochastic Gradient Descent



o Gradient Descent (GD) vs. Stochastic GD

• **Observation:** $\nabla Q = [\nabla q_{if}]$ where

$$\nabla q_{if} = \sum_{x,i} -2(r_{xi} - q_{if}p_{xf})p_{xf} + 2\lambda q_{if} = \sum_{x,i} \nabla Q(r_{xi})$$

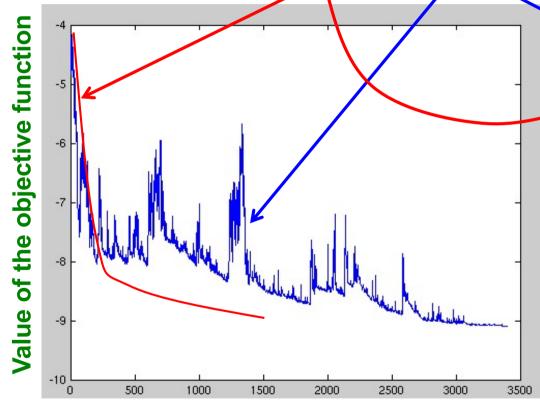
• Here q_{if} is entry **f** of row q_i of matrix **Q**

•
$$\boldsymbol{Q} = \boldsymbol{Q} - \eta \nabla \boldsymbol{Q} = \boldsymbol{Q} - \eta \left[\sum_{x,i} \nabla \boldsymbol{Q} \left(\boldsymbol{r}_{xi} \right) \right]$$

- Idea: Instead of evaluating gradient over all ratings evaluate it for each individual rating and make a step
- **GD**: $\boldsymbol{Q} \leftarrow \boldsymbol{Q} \eta \left[\sum_{r_{xi}} \nabla \boldsymbol{Q}(r_{xi}) \right]$
- ο SGD: $Q \leftarrow Q η∇Q(r_{xi})$
 - Faster convergence!
 - Need more steps but each step is computed much faster

SGD vs. GD

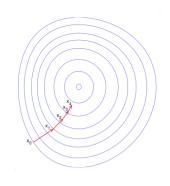
Convergence of GD vs. SGD



Iteration/step

GD improves the value of the objective function at every step. SGD improves the value but in a "noisy" way. GD takes fewer steps to converge but each step takes much longer to compute. In practice, SGD is much faster! RECSYS 75

Stochastic Gradient Descent



• Stochastic gradient decent:

- Initialize *P* and *Q* (using SVD, pretend missing ratings are 0)
- Then iterate over the ratings (multiple times if necessary) and update factors:

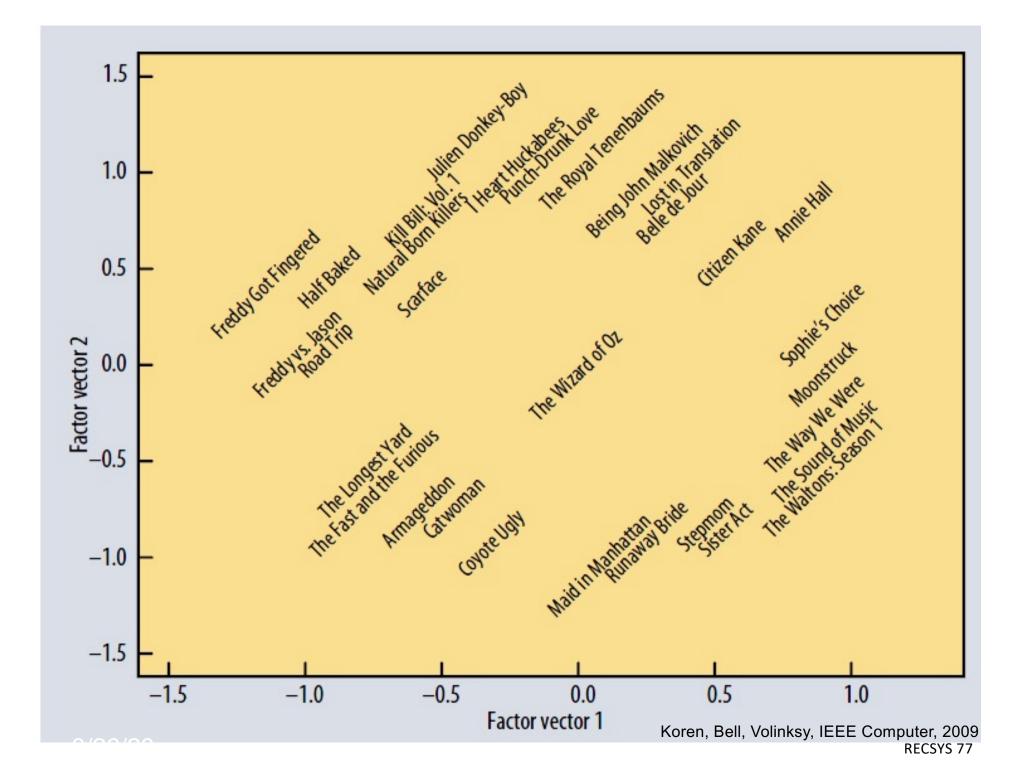
For each r_{xi} :

- $error = \varepsilon_{xi} = r_{xi} q_i \cdot p_x^T$ 1. Take derivative of the square of error
- $q_i \leftarrow q_i + \eta (\varepsilon_{xi} p_x \lambda q_i)$ 2. Update qi
- $p_x \leftarrow p_x + \eta (\varepsilon_{xi} q_i \lambda p_x)$ 3. Update px

• 2 for loops:

... learning rate

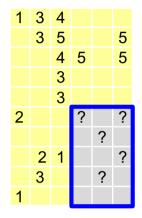
- For until convergence:
 - For each **r**_{xi}
 - Compute gradient, do a "step"



Summary: Recommendations via Optimization

o Goal: Make good recommendations

- Quantify goodness using SSE:
 So, Lower SSE means better recommendations
- We want to make good recommendations on items that some user has not yet seen.
- Let's set values for P and Q such that they work well on known (user, item) ratings
- And hope these values for *P* and *Q* will predict well the unknown ratings
- This is the a case where we apply Optimization methods



Backup Slides

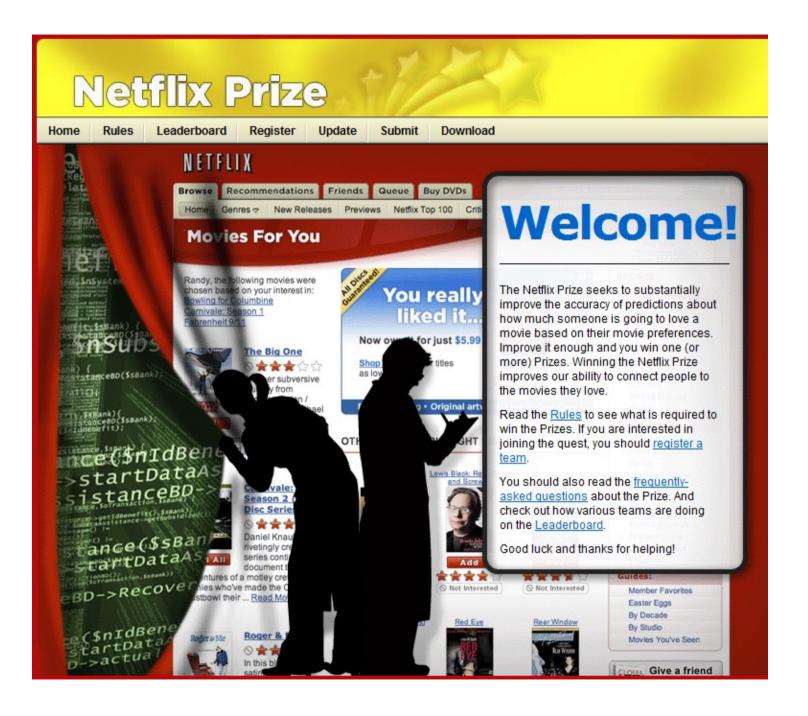
The Netflix Challenge: 2006-09



Recommender systems

We Know What You Ought **To Be Watching This**





Netflix Prize

- Training data
 - 100 million ratings
 - 480,000 users
 - 17,770 movies
 - 6 years of data: 2000-2005
- Test data
 - Last few ratings of each user (2.8 million)
 - Evaluation criterion: root mean squared error (RMSE)
 - Netflix Cinematch RMSE: 0.9514
- Competition
 - 2700+ teams
 - \$1 million grand prize for 10% improvement on Cinematch result
 - \$50,000 2007 progress prize for 8.43% improvement

Movie rating data

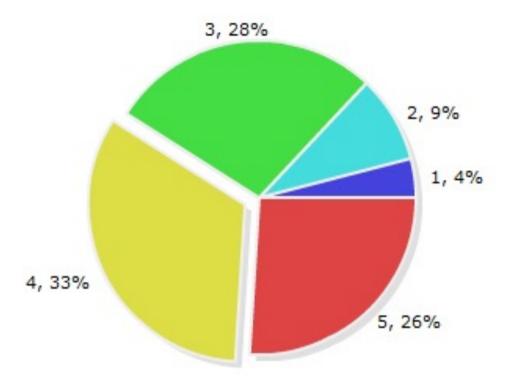
Training data

Test data

user	movie	score	
1	21	1	
1	213	5	
2	345	4	
2	123	4	
2	768	3	
3	76	5	
4	45	4	
5	568	1	
5	342	2	
5	234	2	
6	76	5	
6	56	4	

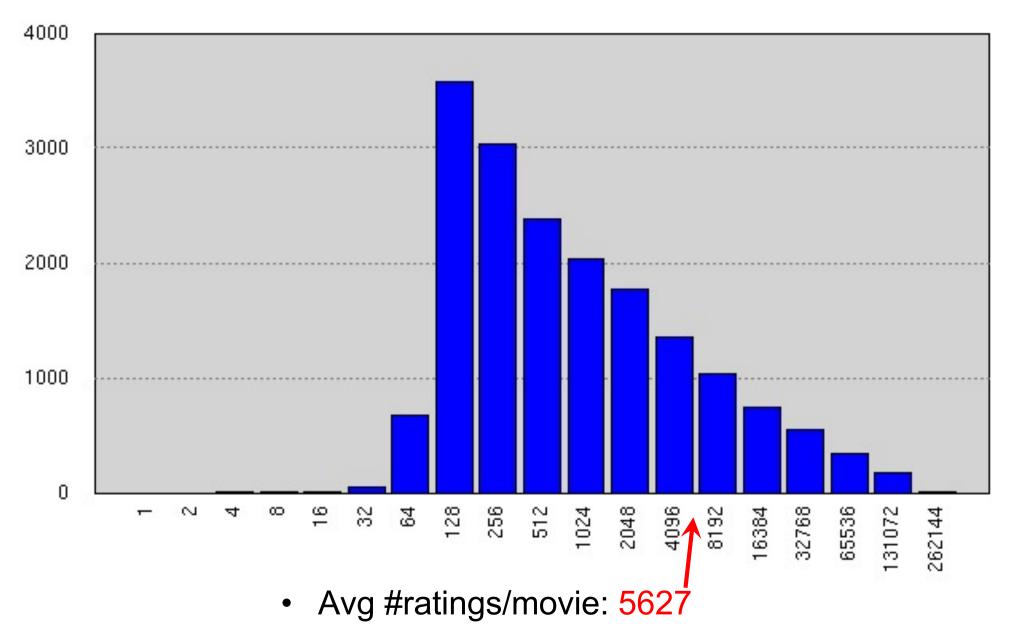
user	movie	score
1	62	?
1	96	?
2	7	?
2	3	?
3	47	?
3	15	?
4	41	?
4	28	?
5	93	?
5	74	?
6	69	?
6	83	?

Overall rating distribution

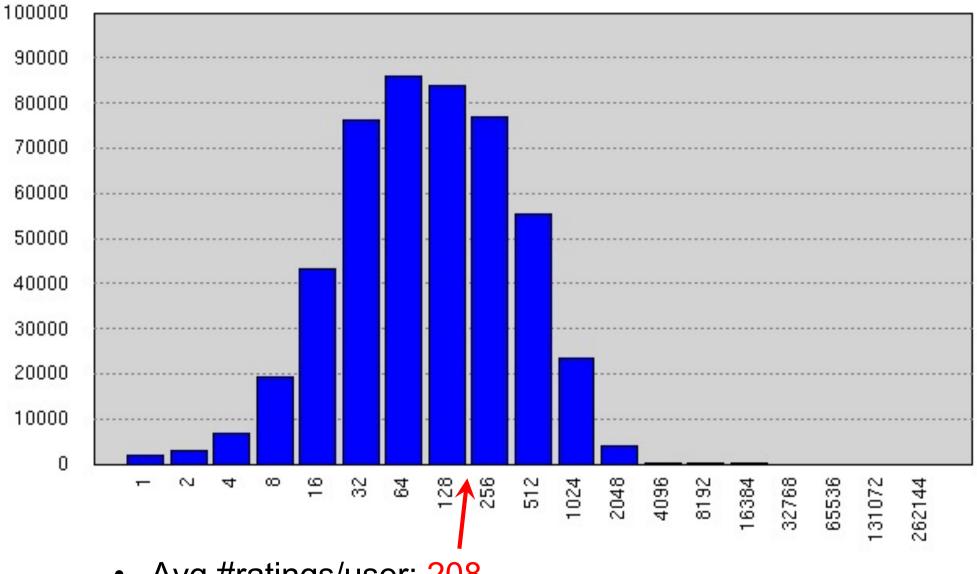


- Third of ratings are 4s
- Average rating is 3.68

#ratings per movie

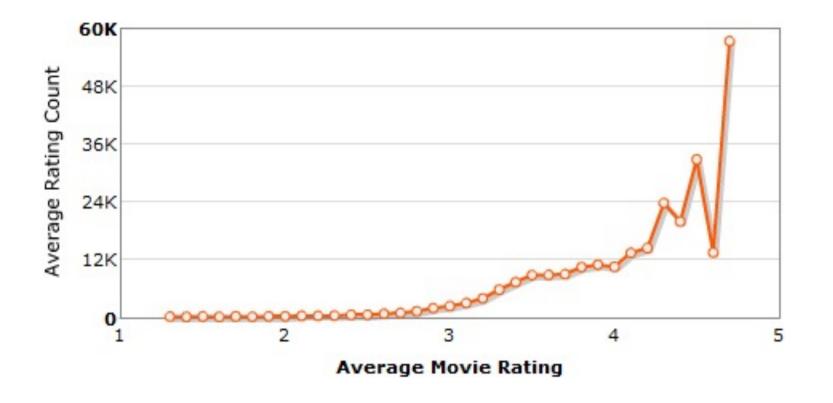


#ratings per user



• Avg #ratings/user: 208

Average movie rating by movie count



• More ratings to better movies

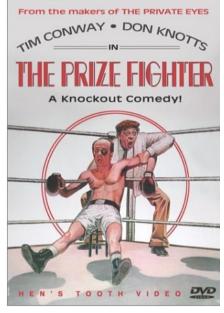
From TimelyDevelopment.com

Most loved movies

Title	Avg rating	Count
The Shawshank Redemption	4.593	137812
Lord of the Rings: The Return of the King	4.545	133597
The Green Mile	4.306	180883
Lord of the Rings: The Two Towers	4.460	150676
Finding Nemo	4.415	139050
Raiders of the Lost Ark	4.504	117456
Forrest Gump	4.299	180736
Lord of the Rings: The Fellowship of the ring	4.433	147932
The Sixth Sense	4.325	149199
Indiana Jones and the Last Crusade	4.333	144027

Challenges

- Size of data
 - Scalability
 - Keeping data in memory
- Missing data
 - 99 percent missing
 - Very imbalanced
- Avoiding overfitting
- Test and training data differ significantly



movie #16322

The BellKor recommender system

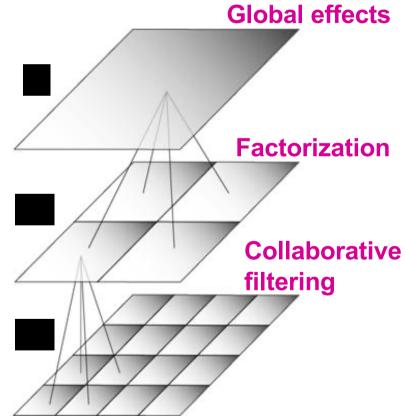
- Use an ensemble of complementing predictors
- <u>Two, half tuned</u> models worth more than a <u>single, fully</u> <u>tuned</u> model

BellKor Recommender System

• The winner of the Netflix Challenge

Multi-scale modeling of the data: Combine top level, "regional" modeling of the data, with a refined, local view:

- Global:
 - Overall deviations of users/movies
- Factorization:
 - Addressing "regional" effects
- Collaborative filtering:
 - Extract local patterns



Modeling Local & Global Effects

• Global:

- Mean movie rating: **3.7 stars**
- *The Sixth Sense* is **0.5** stars above avg.
- Joe rates 0.2 stars below avg.
 ⇒ Baseline estimation: Joe will rate The Sixth Sense 4 stars
- Local neighborhood (CF/NN):
 - Joe didn't like related movie Signs
 - ⇒ Final estimate: Joe will rate The Sixth Sense 3.8 stars





Recap: Collaborative Filtering (CF)

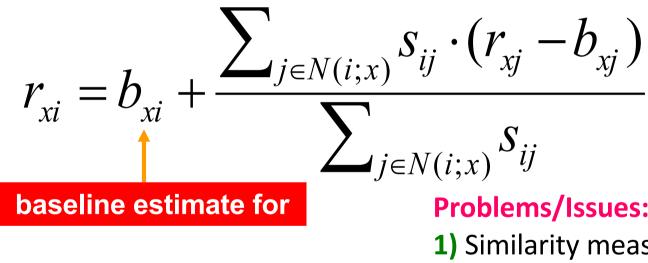
- Earliest and most popular collaborative filtering method
- Derive unknown ratings from those of "similar" movies (item-item variant)
- Define **similarity measure s**_{*ij*} of items *i* and *j*
- Select *k*-nearest neighbors, compute the rating
 - N(i; x): items most similar to i that were rated by x

$$\hat{r}_{xi} = \frac{\sum_{j \in N(i;x)} S_{ij} \cdot r_{xj}}{\sum_{j \in N(i;x)} S_{ij}}$$

s_{ij}... similarity of items i and j
r_{uj}...rating of user x on item j
N(i;x)... set of items similar to
item i that were rated by x
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Modeling Local & Global Effects

 In practice we get better estimates if we model deviations:



- μ = overall mean rating b_x = rating deviation of user x
 - = $(avg. rating of user \mathbf{x}) \boldsymbol{\mu}$

 $b_i = (avg. rating of movie i) - \mu$

Problems/Issues:

- **1)** Similarity measures are "arbitrary"
- 2) Pairwise similarities neglect

interdependencies among users

3) Taking a weighted average can be restricting

Solution: Instead of *s_{ii}* use *w_{ii}* that we estimate RECSYS 95 Idea: Interpolation Weights w_{ij}
 Use a weighted sum rather than weighted avg.:

$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj})$$

A few notes:

- We sum over all movies *j* that are similar to *i* and were rated by *x*
- w_{ij} is the interpolation weight (some real number)

• We allow: $\sum_{j \in N(i,x)} w_{ij} \neq 1$

- *w_{ij}* models interaction between pairs of movies (it does not depend on user *x*)
- N(i; x) ... set of movies rated by user x that are similar to movie i

Idea: Interpolation Weights w_{ij}

$$\mathbf{o} \ \widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i,x)} w_{ij} (r_{xj} - b_{xj})$$

• How to set w_{ij} ?

- Remember, error metric is SSE: $\sum_{(i,u)\in R} (\hat{r}_{ui} r_{ui})^2$
- Find **w**_{ii} that minimize **SSE** on **training data!**
 - Models relationships between item *i* and its neighbors *j*
- *w_{ij}* can be learned/estimated based on *x* and all other users that rated *i*

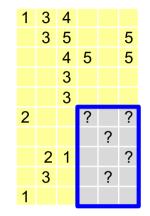
Why is this a good idea?

Recommendations via Optimization

• Here is what we just did:

- Goal: Make good recommendations
 - Quantify goodness using SSE:
 So, Lower SSE means better recommendations
 - We want to make good recommendations on items that some user has not yet seen. Can't really do this. Why?
 - Let's set values w such that they work well on known (user, item) ratings
 And hope these ws will predict well the unknown ratings

This is the a case where we apply Optimization methods



Recommendations via Optimization

- Idea: Let's set values w such that they work well on known (user, item) ratings
- How to find such values *w*?
- Idea: Define an objective function and solve the optimization problem
- Find **w**_{ij} that minimize **SSE** on **training data**!

$$\min_{w_{ij}} \sum_{x} \left(\left[b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^2$$

• Think of **w** as a vector of numbers

Interpolation Weights

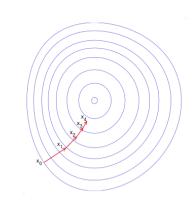
- We have the optimization problem, now what?
- Gradient descent
 - Iterate until convergence:
 - where is gradient (derivative evaluated on data):

for

else

Note: we fix movie *i*, go over all *r_{xi}*, for every movie , we compute

while $|w_{new} - w_{old}| > \varepsilon$: $w_{old} = w_{new}$ $w_{new} = w_{old} - \eta \cdot \nabla w_{old}$ RECSYS 100



$$\min_{w_{ij}} \sum_{x} \left(\left[b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} - b_{xj}) \right] - r_{xi} \right)^2$$

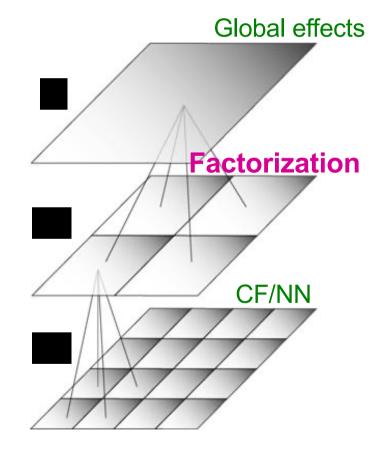
 η ... learning rate

Interpolation Weights

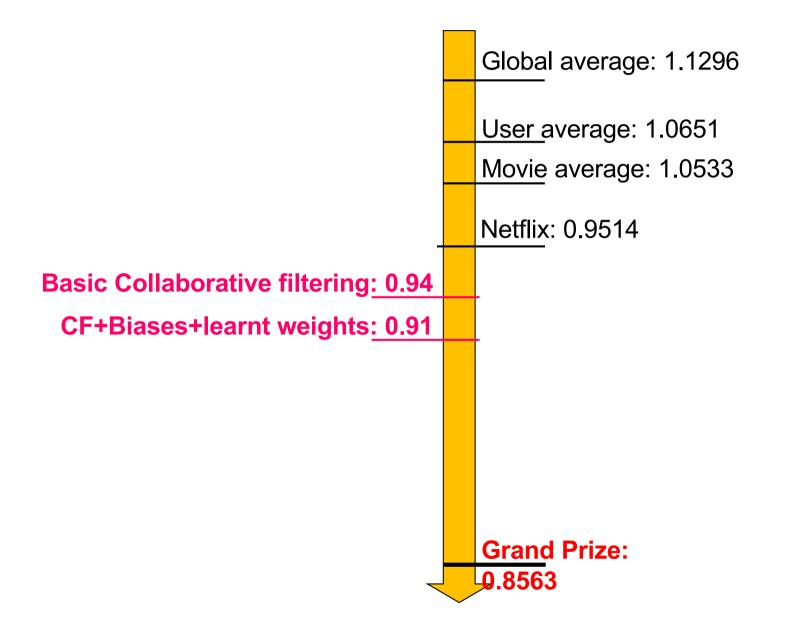
- **o So far:** $\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij} (r_{xj} b_{xj})$
 - Weights *w_{ij}* derived based on their role; no use of an arbitrary similarity measure (*w_{ij}* ≠ *s_{ij}*)
 - Explicitly account for interrelationships among the neighboring movies

o Next: Latent factor model

• Extract "regional" correlations

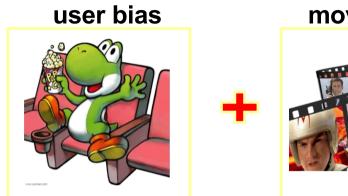


Performance of Various Methods



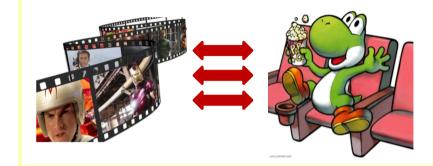
Extending Latent Factor Model to Include Biases

Modeling Biases and Interactions





user-movie interaction



Baseline predictor

- Separates users and movies
- Benefits from insights into user's behavior
- Among the main practical contributions of the competition
 - μ = overall mean rating

$$\mathbf{b}_{\mathbf{x}} = \text{bias of user } \mathbf{x}$$

User-Movie interaction

- Characterizes the matching between users and movies
- Attracts most research in the field
- Benefits from algorithmic and mathematical innovations

Baseline Predictor

 We have expectations on the rating by user x of movie i, even without estimating x's attitude towards movies like i

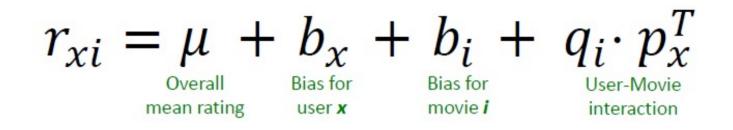




- Rating scale of user x
- Values of other ratings user gave recently (day-specific mood, anchoring, multi-user accounts)

- (Recent) popularity of movie i
- Selection bias; related to number of ratings user gave on the same day ("frequency")

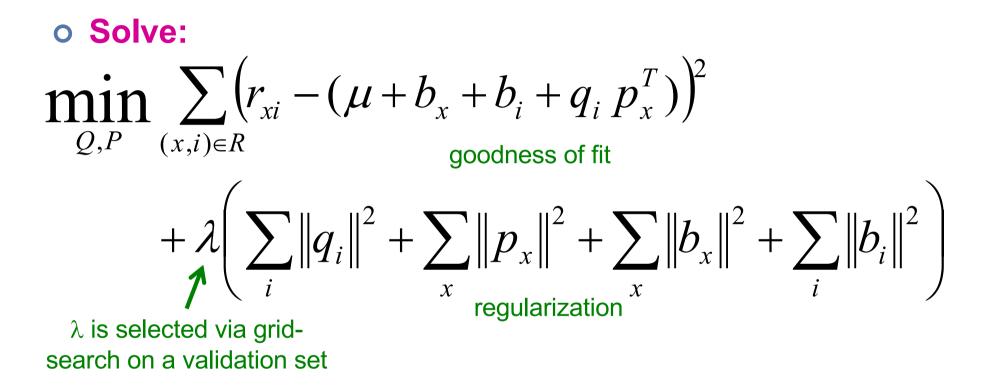
Putting It All Together



o Example:

- Mean rating: μ = 3.7
- You are a critical reviewer: your ratings are 1 star lower than the mean: b_x = -1
- Star Wars gets a mean rating of 0.5 higher than average movie: b_i = + 0.5
- Predicted rating for you on Star Wars:
 = 3.7 1 + 0.5 = 3.2

Fitting the New Model



o Stochastic gradient decent to find parameters

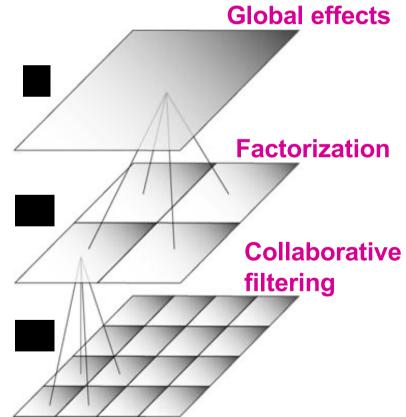
Note: Both biases b_u, b_i as well as interactions q_i, p_u are treated as parameters (we estimate them)

BellKor Recommender System

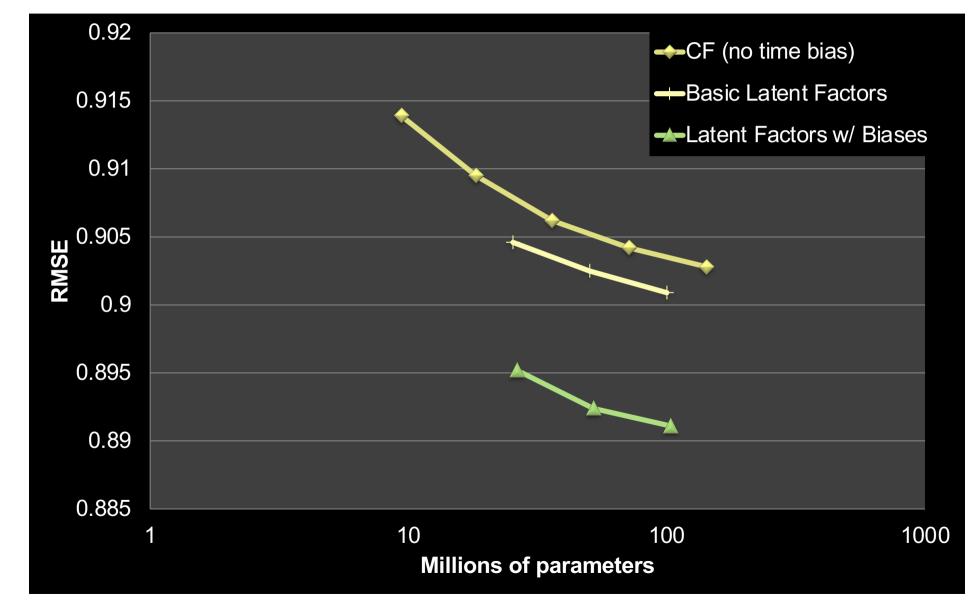
• The winner of the Netflix Challenge

• Multi-scale modeling of the data: Combine top level, "regional" modeling of the data, with a refined, local view:

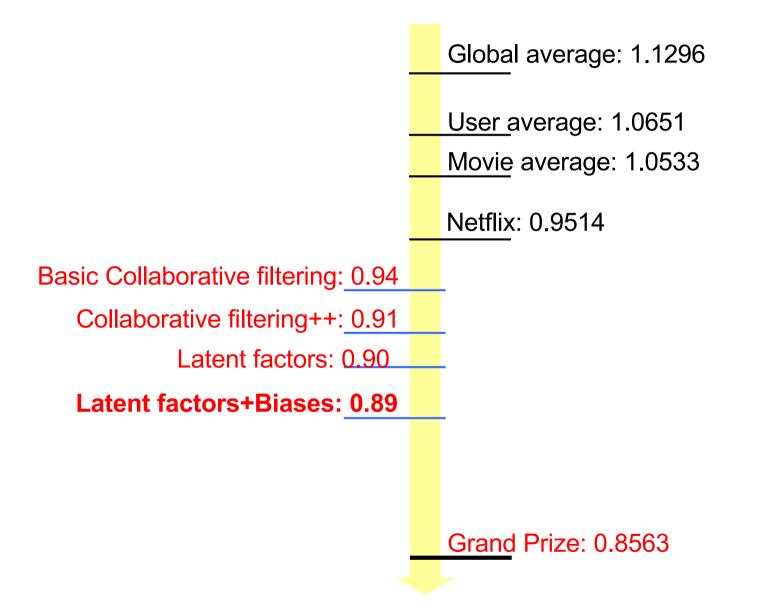
- Global:
 - Overall deviations of users/movies
- Factorization:
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Performance of Various Methods



Performance of Various Methods



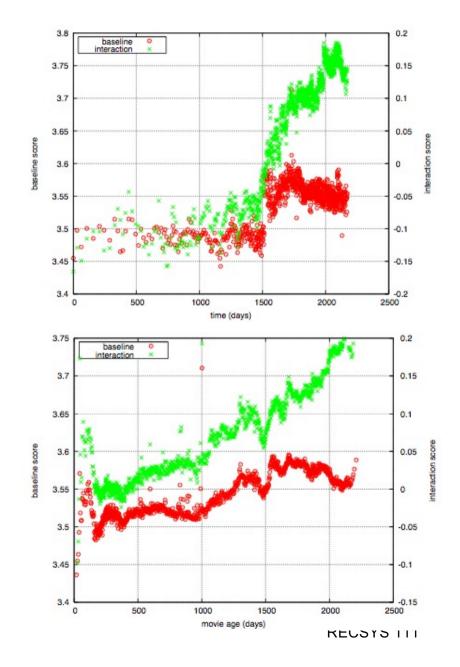
Temporal Biases Of Users

- Sudden rise in the average movie rating (early 2004)
 - Improvements in Netflix
 - GUI improvements
 - Meaning of rating changed

o Movie age

- Users prefer new movies without any reasons
- Older movies are just inherently better than newer ones

Y. Koren, Collaborative filtering with temporal dynamics, KDD '09



Temporal Biases & Factors

• Original model:

 $r_{xi} = \mu + b_x + b_i + q_i \cdot p_x^T$

• Add time dependence to biases:

 $r_{xi} = \mu + b_x(t) + b_i(t) + q_i \cdot p_x^T$

- Make parameters \boldsymbol{b}_u and \boldsymbol{b}_i to depend on time
- (1) Parameterize time-dependence by linear trends
 (2) Each bin corresponds to 10 consecutive weeks

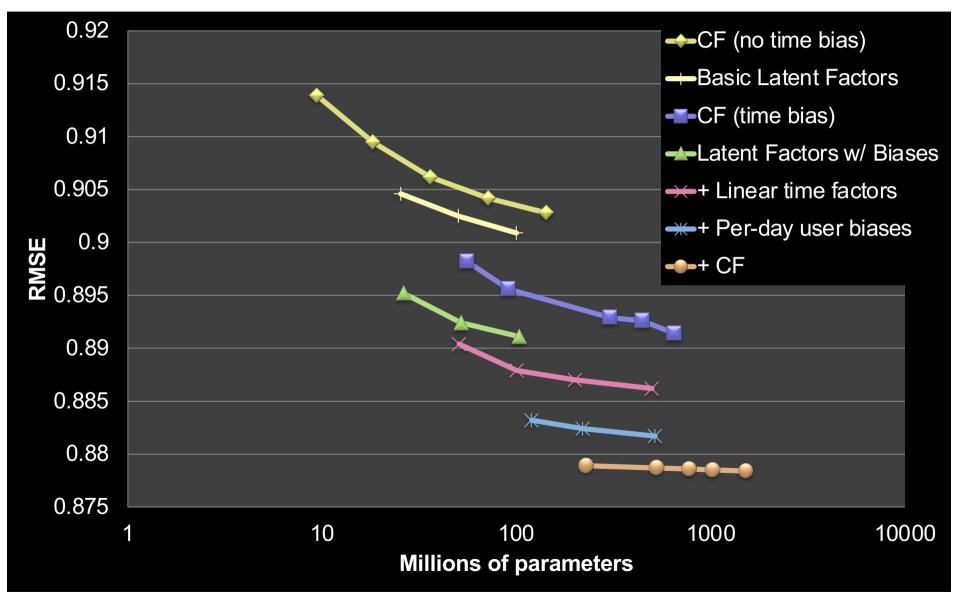
• Add temporal dependence to factors

• $p_x(t)$... user preference vector on day t

$$b_i(t) = b_i + b_{i,\operatorname{Bin}(t)}$$

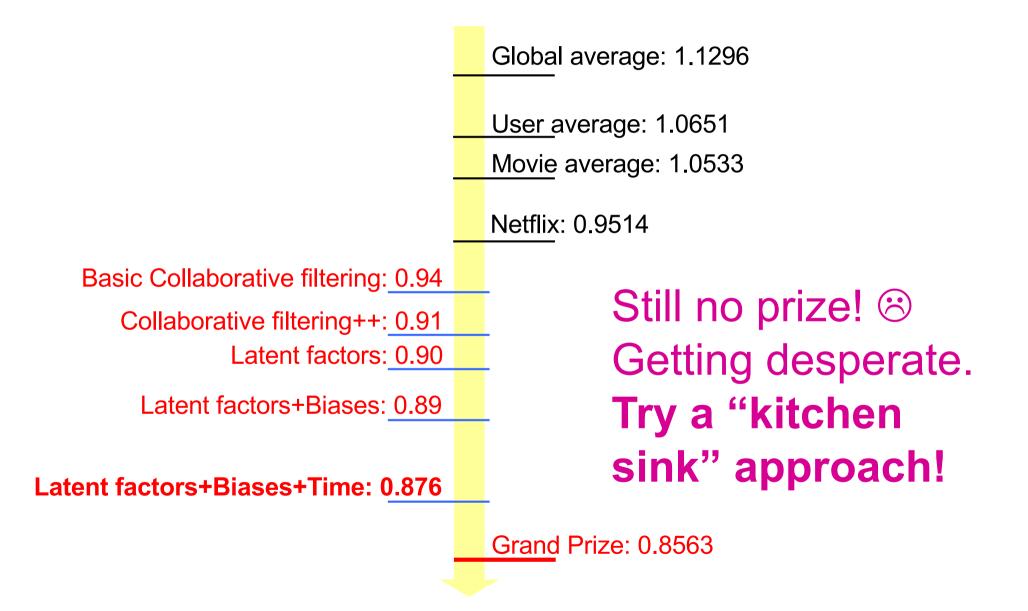
Y. Koren, Collaborative filtering with temporal dynamics, KDD '09

Adding Temporal Effects

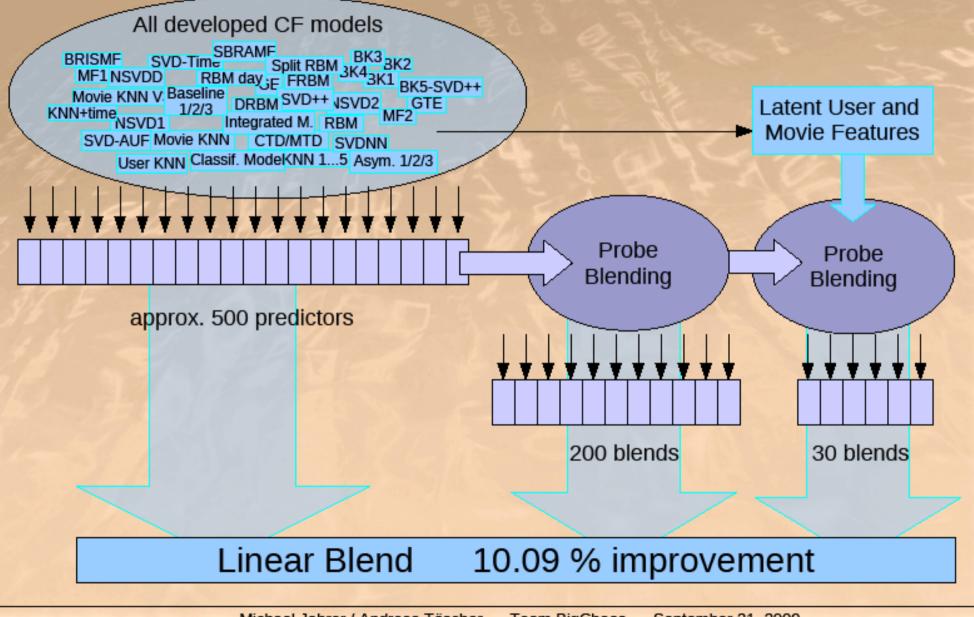


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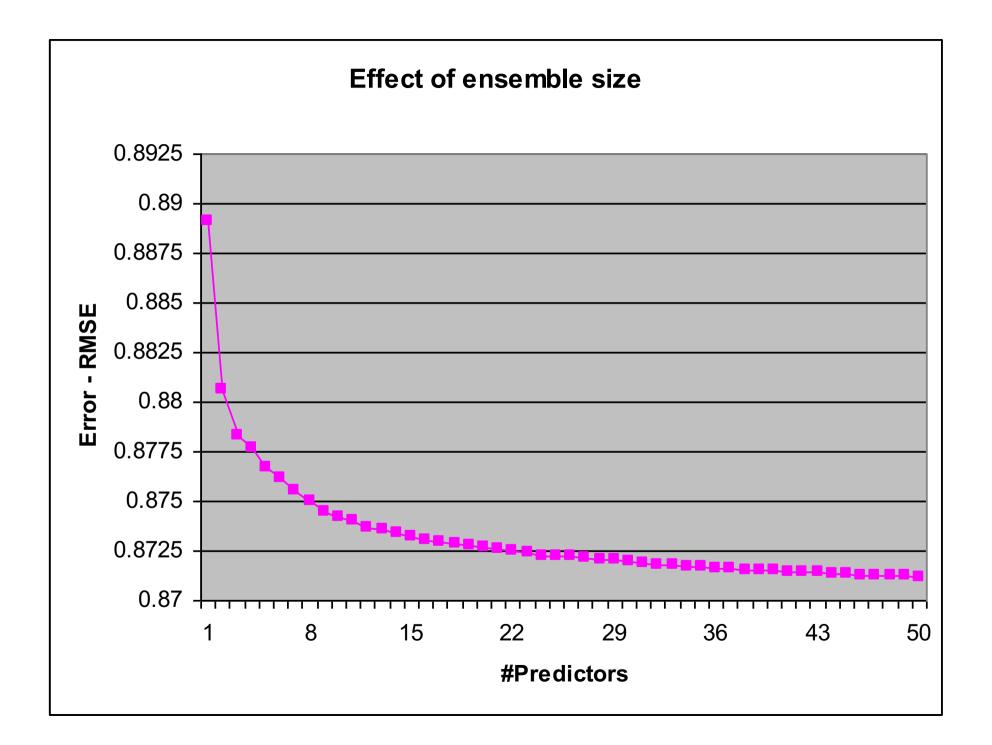
Performance of Various Methods



The big picture Solution of BellKor's Pragmatic Chaos



Michael Jahrer / Andreas Töscher - Team BigChaos - September 21, 2009



Standing on June 26th 2009

16	tflix Priz	20	all and a second	
JC	COLLES PLAZ	1=)		
		30		
Rule	s Leaderboard Register	Update Sut	bmit Download	
Nuic	s Leaderboard Register	opuate Sur	Shint Download	
0	aderboard			
-Co	auer Duar u	1	Display top	20 leaders.
Rank	Team Name	Best Score	% Improvement	Last Submit Time
1	BellKor's Pragmatic Chaos	0.8558	10.05	2009-06-26 18:42:37
Grand	Prize - RMSE <= 0.8563			
1	PragmaticTheory	0.8582	9.80	2009-06-25 22:15:51
1	BellKor in BigChaos	0.8590	9.71	2009-05-13 08:14:09
÷ 1	Grand Prize Team	0.8593	9.68	2009-06-12 08:20:24
6 1	Dace	0.8604	9.56	2009-04-22 05:57:03
i (BigChaos	0.8613	9.47	2009-06-23 23:06:52
Progr	ess Prize 2008 - RMSE = 0.8	616 - Winning Te	eam: BellKor in BigC	haos
	BellKor	0.8620	9.40	2009-06-24 07:16:02
	Gravity	0.8634	9.25	2009-04-22 18:31:32
	Opera Solutions	0.8638	9.21	2009-06-26 23:18:13
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0	BruceDengDaoCiYiYou	0.8638	9.21	2009-06-27 00:55:55
66 A.		0.8638 0.8638	9.21 9.21	2009-06-27 01:06:43
0	BruceDengDaoCiYiYou	- i coso e core i f		and the second second second second

June 26th submission triggers 30-day "last call"

The Last 30 Days

• Ensemble team formed

- Group of other teams on leaderboard forms a new team
- Relies on combining their models
- Quickly also get a qualifying score over 10%

o BellKor

- Continue to get small improvements in their scores
- Realize that they are in direct competition with Ensemble

Strategy

- Both teams carefully monitoring the leaderboard
- Only sure way to check for improvement is to submit a set of predictions
 - This alerts the other team of your latest score

24 Hours from the Deadline

o Submissions limited to 1 a day

• Only 1 final submission could be made in the last 24h

o 24 hours before deadline...

 BellKor team member in Austria notices (by chance) that Ensemble posts a score that is slightly better than BellKor's

• Frantic last 24 hours for both teams

- Much computer time on final optimization
- Carefully calibrated to end about an hour before deadline

• Final submissions

- BellKor submits a little early (on purpose), 40 mins before deadline
- **Ensemble** submits their final entry 20 mins later
-and everyone waits....

NETFLIX

Netflix Prize

Home Rules Leaderboard Update D

ate Download

Leaderboard

Showing Test Score. Click here to show quiz score

COMPLETED

Display top 20 ‡ leaders.

Rank	Team Name	Best Test Score	% Improvement	Best Submit Time
Grand	Prize - RMSE = 0.8567 - Winning Te	are: Bellfor's Press	natic Chaes	
1	BellKor's Pragmatic Chaos	0.8567	10.06	2009-07-26 18:18:28
2	The Ensemble	0.8567	10.06	2009-07-26 18:38:22
3	Grand Prize Team	0.0082	0.00	0707111
4	Opera Solutions and Vandelay United	0.8588	9.84	2009-07-10 01:12:31
5	Vandelay Industries !	0.8591	9.81	2009-07-10 00:32:20
6	PragmaticTheory	0.8594	9.77	2009-06-24 12:06:56
7	BellKor in BigChaos	0.8601	9.70	2009-05-13 08:14:09
B :	Dace	0.8612	9.59	2009-07-24 17:18:43
9	Feeds2	0.8622	9.48	2009-07-12 13:11:51
10	BigChaos	0.8623	9.47	2009-04-07 12:33:59
11	Opera Solutions	0.8623	9.47	2009-07-24 00:34:07
12	BellKor	0.8624	9.46	2009-07-26 17:19:11
Progr	<u>ess Prize 2008</u> - RMSE = 0.8627 - W	inning Team: BellKo	r in BigChaos	
3	xiangliang	0.8642	9.27	2009-07-15 14:53:22
14	Gravity	0.8643	9.26	2009-04-22 18:31:32
15	Ces	0.8651	9.18	2009-06-21 19:24:53
16	Invisible Ideas	0.8653	9.15	2009-07-15 15:53:04
17	Just a guy in a garage	0.8662	9.06	2009-05-24 10:02:54
8	J Dennis Su	0.8666	9.02	2009-03-07 17:16:17
19	Craig Carmichael	0.8666	9.02	2009-07-25 16:00:54
20	acmehill	0.8668	9.00	2009-03-21 16:20:50

Progress Prize 2007 - RMSE = 0.8723 - Winning Team: KorBell

Million \$ Awarded Sept 21st 2009

NETFLIX	2009 DATE 09 21-09
ANDUNT: ONE MILLION FOR THE NOTFLIX Prize Read 7	\$ 1,000,000 2 00/100 fastings

Further reading

- Y. Koren, Collaborative filtering with temporal dynamics, KDD '09
- http://www2.research.att.com/~volinsky/netflix/bpc.html
- http://www.the-ensemble.com/